The Township of Cavan Monaghan

By-law No. 2019-77

Being a by-law to establish schedules of Retention Periods for records for the Township of Cavan Monaghan (Records Retention By-law)

Whereas the Ontario Municipal Act 2001, S. O. 2001, c. 25, as amended, states that a record of a municipality may only be destroyed in accordance with this section;

And whereas the Ontario Municipal Act, 2001, S. O. 2001, c. 25, as amended, states that a record of a municipality may be destroyed if a retention period for the record has been established and that the retention period has expired or the record is a copy of the original record;

And whereas the Ontario Municipal Act, 2001, S. O. 2001, c. 25, as amended, states that a municipality may, subject to the approval of the municipal auditor, establish retention periods during which the records of the municipality and local boards of the municipality must be retained and preserved in accordance with the Act;

And whereas the Ontario Municipal Act, 2001, S. O. 2001, c. 25, as amended, authorizes a municipality to delegate its powers and duties to a person;

Now Therefore the Council for The Corporation of the Township of Cavan Monaghan enacts as follows:

- 1. That the retention period for the records of the Township of Cavan Monaghan shall be The Ontario Municipal Records Management System (TOMRMS) schedule as updated annually
- 2. That authority for establishing and amending retention periods for the records of The Corporation of the Township of Cavan Monaghan shall be delegated to the Clerk subject to approval of the Municipal Auditor of such retention periods.
- 3. That this By-law shall come into force on the day it receives the approval of the Municipal Auditor.
- 4. That By-law No. 2001-49 and By-law No. 2010-37 be hereby repealed.

1.0 Definitions

- a. **"Auditor"** shall mean the person or firm appointed by Council from time to time to perform the annual audit of the records of the Township of Cavan Monaghan;
- b. **"Archival Selection"** shall mean to evaluate and appraise a record for permanent retention due to its historical value;
- c. **"Classification"** (as in records classification) shall mean the systematic identification and arrangement of records into categories according to logically structed conventions, methods and procedural rules, represented in the classification scheme;
- d. "**Destroy**" shall mean the process of eliminating or deleting data, documents and records so that the recorded information no longer exists;
- e. **"Disposition"** shall mean the documented process that changes the status of the record, including retention; destruction, loss; or transfer of custody or ownership;
- f. **"Electronic Records"** shall mean a set of recorded information that is recorded or stored on any medium in or by a computer system or similar device and that can be read, perceived by a person or a computer system or other similar device;
- g. **"Expungement"** shall mean a process to eliminate completely, to wipe out, to destroy, or to obliterate an electronic record;
- h. "Medium/Media" shall mean the physical material which serves as a functional unit, in or on which information or data is normally recorded, in which information or data can be retained and carried, from which information or data can be retrieved, and which is non-volatile in nature:
- i. "Official Records" shall mean recorded information in any format or medium that documents the Township's business activities, rights, obligations, or responsibilities or recorded information that was created, received, distributed or maintained by the Township in compliance with a legal obligation;
- j. **"Orphan Data"** shall mean data that is not machine readable because the data exists with no identifiable computer application or system that can retrieve it, or the data is machine readable but does not have sufficient content, context or structure to render it understandable;
- k. "Records" shall mean any recorded information, however recorded, whether in printed form, on film, by electronic means or otherwise, including correspondence, memoranda, plans, maps, drawings, graphic works, photographs, film, microfilm, microfiche, sound records, videotapes, e-mail, machine readable records, and any other documentary material regardless of physical form or characteristics, and including "official records" and "transitory records";
- I. **"Records Management"** shall mean the field of management responsible for the efficient and systematic control of the creation, receipt, maintenance, use and disposition of records, including processes for

capturing and maintaining evidence of and information about business activities and transactions in the forms of records;

- m. **"Responsible Department"** shall mean the department with the primary responsibility for retaining the record as noted in the retention table;
- n. "**Retention Period**" shall mean the period of time during which the Township must keep records before they may be disposed;
- o. "Retention Schedule" shall mean a document that describes the Township's records at a series level, and indicates the length of time that each series shall be retained before its final disposition. It specifies those records to be preserved for their archival or legal value, and authorizes on a continuing basis the destruction of the remaining records after the lapse of a specified retention period of the occurrence of specified actions or events. Records retention schedules serve as the legal authorization for the disposal of the Township's records;
- p. "Transitionary Records" shall mean records kept solely for convenience of reference and of limited value in documenting the planning or implementation of Municipal policies or programs. A transitionary record may be deleted or otherwise destroyed on the same day the transitionary record was created or received. Examples of transitionary records include:
 - i. Copies of miscellaneous notices or memoranda concerning routine administrative matters or other minor issues;
 - ii. Information copies of widely distributed materials, such as minutes, agendas, and newsletters, unless the information copy has been annotated to reflect significant input or for other program purposes;
 - Preliminary drafts of letters, memoranda or reports and other informal notes which do not represent significant steps in the preparation of a final document and which do not record decisions;
 - iv. Duplicate copies of documents in the same medium which are retained only for convenience or future distribution;
 - v. Voice-mail messages;
 - vi. E-mail messages and other communications that do not relate to Township business;
 - vii. Copies of publications, such as published reports, administration manuals, telephone directories, catalogues, pamphlets or periodicals;
 - viii. Duplicate stocks of obsolete publications, pamphlets or blank forms;
 - ix. Unsolicited advertising materials, including brochures, company profiles and price lists.
- q. **"Vital Record"** shall mean a record of any form or format containing information that is essential to continue the immediate operation of the Township and that is necessary to recreate its legal and financial position and to preserve its claims and rights and those of its stakeholders.

2.0 Retention Schedule

- a. The Records Retention Schedule attached hereto as Schedule "A", forms part of this By-law.
- b. The Clerk shall administer this By-law and shall ensure that the retention periods set out in Schedule "A" attached hereto comply with all relevant legal requirements for records retention.
- c. In determining the retention periods for any records, the Clerk shall consider, in consultation with other Township employees where appropriate:
 - i. The operational nature of the records, including the period of time during which the Township uses the record to perform its functions;
 - ii. The legal nature of the records, including the period of time necessary to comply with statutory or regulatory requirements imposed by agreements, permits or other similar documents, or to ensure that the records are available in case of investigation or litigation;
 - iii. The fiscal nature of the records, including the period of time necessary for audit or tax purposes; and
 - iv. The historical nature of the records, including the long-term value of the records for documenting past events or the origins and history of the Township.

3.0 Deferral of Record Disposal in the Event of Litigation

In the event that the Township of Cavan Monaghan is served with any subpoena or request for documentation, or staff members of the Township become aware of a potential governmental investigation, or audit, or the potential of any litigation against or concerning the Township of Cavan Monaghan, they must notify the Clerk and any disposal of documents must be suspended until the Clerk, with the advice of Council and/or legal advice, determines otherwise. The Clerk shall take such steps as necessary to promptly notify all staff of any suspension in the further disposal of documents.

4.0 Responsibilities of Staff and Elected Officials

All Township employees who create, work with or manage records shall:

- a. Comply with the retention periods as specified in Schedule "A" attached hereto;
- b. Ensure that official records in their custody or control are protected from inadvertent destruction or damage; and
- c. Ensure that transitionary records in their custody or control are destroyed when they are no longer needed for short-term reference.

Records created or accumulated by elected officials outside of Council business are not corporate records where these records are stored and managed

separately from Municipal Records using non-Municipal equipment and not handled by Municipal staff.

5.0 Responsibilities of the Clerk

The Clerk shall:

- a. Develop and administer policies and establish and administer procedures for the Township's Records Management Program;
- b. Amend Schedule "A" and obtain approval of the changes from the municipal auditor if required;
- c. Ensure that official records are preserved and disposed of in accordance with Schedule "A" attached hereto; and,
- d. Ensure that all disposition notices prepared pursuant to Subsection (a) of Section 6 of this By-law and all certificates of disposition prepared pursuant to Subsection (f) of Section 6 of this By-law are preserved.

6.0 Disposition of Records

- a. The departments, in conjunction with the Clerk's office, will identify records scheduled for disposition and prepare a notice of disposition list. If there are any records that need to be retained beyond the disposition date, notice must be provided by the department manager/director to the Clerk's office in writing and include the reasons for which further retention is requested.
- b. Prior to destruction of an information database or orphan data, the following documents are required:
 - i. A written description containing, to the extent that such information is available, the following:
 - 1. The title of the system
 - 2. The identification of the responsible department in charge of the creation or use of the data;
 - 3. A brief description of the system's purpose;
 - 4. Where possible, a contents list of the information being destroyed; or
 - 5. A brief description of any sub-systems, their purpose and relationship to the main system or other sub-systems; and
 - 6. The name of the technical contact person who's responsible for documenting the system;
 - ii. The written approval of the manager/director of department; and
 - iii. Where applicable to satisfy the provisions of the *Federal Income Tax Act, Excise Tax Act, Employment Insurance Act* or Canada Pension Plan, an exemption from the Minister of National Revenue from the requirement to keep records in an electronically readable format.

- iv. After the destruction of an information database or orphan data, the signing authority must provide a destruction certificate to the Clerk's office to provide an audit trail.
- c. Where appropriate and taking into account the principles governing the disposition of official records, the Clerk shall re-schedule the disposition of any records listed in the notice referred to in Subsection (a) of this Section for up to one year later than the scheduled disposition date.
- d. Re-scheduling the disposition of any records beyond a one-year period requires written notice from the department manager/director to the Clerk for each additional year.
- e. If no notice is received under Subsection (d) of Section 5 of this By-law before the scheduled disposition date, the records shall be deemed to be authorized for disposition by the department manager/director.
- f. When official records have been disposed of pursuant to this By-law, the Clerk shall obtain written confirmation of such disposition.
- 7.0 Principles Governing the Destruction of Official Records
 - a. The following principles govern the destruction of official records:
 - i. When there are not further business or legal reasons for retaining official records, they shall be destroyed or expunged as appropriate;
 - ii. Official records pertaining to pending or actual investigation or litigation shall not be destroyed;
 - iii. Official records disposed of at the end of a retention period, as well as drafts and copies of records disposed of on a regular basis, shall be destroyed in a way that preserves the confidentiality of any information they contain;
 - b. Official records in the custody or control of the Township shall not be destroyed unless such records are older than the retention period set out in Schedule "A" attached hereto and have been identified in a disposition notice prepared pursuant to Section 6 of this By-law.
 - c. Copies of official records do not require formal approval for destruction and may be destroyed at any time if the original records are being retained in accordance with Schedule "A" attached hereto.

8.0 Citing of By-law

a. This By-law may be cited as the "Records Retention By-law".

Mayor, Scott McFadden

Elana Arthurs Clerk.

Municipal Auditor

Date

The Ontario Municipal Records Management System (TOMRMS) schedule as updated annually and provided by:

The Information Professionals An IMC Affiliated Company

Schedule "A" to By-law No. 2019-77

Code	Subject	Retention and Remarks
	Administration	
A01	Associations and Organizations Includes correspondence, minutes, agenda, notices and reports regarding organizations and associations to which staff members belong or with which they communicate in the course of their duties such as Drayton & Community Citizens Association, AMCTO, MISA, Ontario Farm Drainage Association, etc. Where possible, these records should be filed by their subject, not the originator or recipient of the report and/or correspondence.	1
	 Associate Membership Files Government – Federal Correspondence Government – Provincial Correspondence Excludes: Membership Fees - see F01 	6
A02	Staff Committees and Meetings Includes records regarding the activities of staff committees and meetings. Includes notices of meetings, agenda, minutes, etc. May also include copies of staff activity reports. Excludes: • Council Minutes and Agenda - see C03-C04 • Standing Committees - see C05-C06 • Health & Safety Committee Meetings – see H04	4**
A03	 Computer Systems and Architecture Information Includes records relating to the design of computer systems, system changes and/or software and network architecture, including needs assessments, business cases, project charter, process flowchart documentation, impact analysis, user and system requirements, specifications, testing plans and results, user sign-offs, project management meeting minutes/documentation, system development documentation, software design records, and software inspection notes. Also includes records on system installations/conversions and product evaluations. May also include requests for significant modification, fixes and upgrades. Computer Systems - Information Excludes: Reports - file by subject 	S+6
A04	 Acquisitions - see F18 Conferences and Seminars Includes invitations, approvals, agenda, notes on proceedings, and other records regarding conferences, conventions, seminars and special functions attended by staff, or sponsored by the municipality. Conferences & Seminars Information 	1** archival review if sponsored by the
	 Excludes: Speeches and Presentations - see M08 Accommodation & Travel Arrangements – see A13 Employee and Council Expenses - see F09 	Municipality

P - Permanent	S – Superseded
C - Current Year	** - Subject to Archival Selection
All numbers in retention columns refer to	years unless otherwise specified

	Ceremonies and Events - see M02	
	Invoices - see F01	
	Rental Agreements - see L14	
405	Consultants Category removed. Records contained should be filed in other classification categories.	2**
	Acknowledgement to Vendors	
	For:	
	Reports - file by subject	
	 Consulting relationship management and evaluation – see A15 	
	 Project based monitoring of consultant activities – see project file 	
53	 Procurement, Quotations and Tenders - see F18 	
	Invoices - see F01	
A06	Inventory Control	6
	Includes inventory statements and reports, and all other records regarding the control of supplies, furnishings and office and small equipment stock levels.	
	Inventory Records	
	Excludes:	
	Assets - see F06	
	Controlled Drug Substances – see S18	
	Petroleum Products – see E24	
A07	Office Equipment and Furniture	S
	Includes records regarding the design and maintenance of owned and leased office equipment and furniture. Includes chairs, desks, tables, photocopiers,	
	printers, scanners, etc.	
	Office – Equipment & Supplies Information	
	Excludes:	
	 Computer Hardware and Software - see A03 	
	Service Agreements - see L14	
	Assets - see F06	
A08	Office Services	1
	Includes records regarding rates and services provided by courier, mail and	
	postage firms. Also includes records regarding the inter-office mail system, internal	
	printing, and management of forms and templates.	4 10 11
A09	Policies and Procedures	15**
	Includes policy and procedure manuals, work instructions, protocols, guidelines	
	and directives relating to administrative, governance and operational processes.	
A 1 O	Policies	S
A10	Records Management Includes information regarding the management of corporate records, regardless	3
	of medium. Specific records include file listings, classification structures, feasibility	
	studies, and records centre operations.	
	Excludes:	
	Retention By-Law - see C01	
	 Policies and Procedures - see A09 	
	 Records Disposition - see A11 	
A11	Records Disposition	Р
	Includes records regarding the disposition of municipal records. Includes the	
	disposal method used and forms authorizing and describing the destruction of	

	ecords. Destroyed Records File	
A12	Telecommunications Systems Includes records regarding all types of telecommunications systems. Includes telephone systems, facsimile machines, base and mobile stations, towers, antennae, police and fire communications systems, and 911 emergency systems. Excludes: • Licenses - see P09 • Assets - see F06 • Long Distance Call Records – see F01 • Agreements - see L04 or L14	S
A13	 Travel and Accommodation Includes records regarding travel and accommodation arrangements. Includes itineraries, maps, authorizations, reservations, rented vehicles and catalogues and brochures concerning hotels, convention sites and restaurants. Excludes: Employee and Council expenses – see F09 	1
A14	Uniforms and Clothing Includes records regarding uniforms and special clothing used by municipal staff members, such as police uniforms, fire-fighters' clothing and safety clothing used by utilities operators.	S**
A15	 Vendors and Suppliers Includes records regarding vendors and suppliers of goods and services as well as information about these goods and services, such as catalogues, price lists, correspondence, and bidders' information sheets. Excludes: Purchase Orders and Requisitions - see F17 Office Equipment - owned and leased - see A07 Fleet Management - see V01 	2
A16	Intergovernmental Relations Includes correspondence and other records of a general nature regarding the relationship between the municipality and all other levels of government (such as telephone numbers, contact names, etc.). May include correspondence to and from Boards and Commissions. Where possible, these records should be filed by their subject, not the originator or recipient of the report and/or correspondence. Excludes: • Legislation – see L10/L11	5**
A17	Accessibility of Records (F.O.I.) Includes documents regarding the municipality's responsibilities under the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA) and records regarding the handling of requests under the Act. Includes routine disclosure requests and processing, notices of disclosure, responses to FOI request made to the municipality, access request transfers to another institution, FOI requests made by the municipality, notices of appeal and privacy breach investigation/processing. Also includes lists of Personal Information Banks (PIBs). • Municipal Freedom of Information – Access Requests Excludes: • Copies of the Act - see L11 • Non MFIPPA Complaints and Inquiries - see M04	2
	Nor METERA Complaints and inquiries - see M04 Security	

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	offices/facilities and properties such as security passes, control of keys and closed-circuit television (CCTV) output. Excludes:	
	Vandalism Reports - see P05	
	Computer Security - see A03	
A19	Facilities Construction and Renovations	Project
A19	Includes records for the planning and construction of municipal facilities such as fire stations, pools, and office buildings. Includes site meetings, consultant's reports, cost reports, and design, inspections and site safety certification of equipment such as scaffolds and safety platforms for construction sites controlled by the municipality. Excludes:	finished and no outstanding issues + 2**
	As-Builts and drawings – see A27	
A20	Building and Property Maintenance Includes records regarding the maintenance of the municipality's buildings and properties, such as cemeteries, bus terminals, garages, libraries, and office buildings. Includes exterior maintenance to buildings, landscaping, grounds keeping and grass cutting. Also includes interior design of buildings, including floor layouts, office cleaning and pest control as well as licenses for devices such as elevators.	5 Setup tests and manuals = Equipment removed + 1 year
	Cemeteries	Architectural
	Facilities & Property Management (municipally owned)	and engineering
	Excludes:	drawing as
	Parks Management - see R04	built = S
	Building Systems – see A26	
A21	 Facilities Bookings Includes copies of permits and bookings issued for the rental of recreational and administrative facilities for specific activities. Parks – Rental Schedules 	1
A22	 Accessibility of Services Includes records relating to the accessibility of Municipal buildings, services and information to disabled persons. Includes multi-year accessibility plan, efforts to remove barriers and notices of availability of these services. Excludes: Report on services – see A25 	5
A23	Information Systems Production Activity & Control Includes records relating to computer system operations and backup tapes. Includes activity logs, help desk tickets, change control sheets, change orders, file access control reports.	4
A24	Access Control & Passwords Records related to the management of and access to programs. Includes individual access, password management, etc.	S
A25	Performance Management/ Quality Assurance Includes records regarding the performance of the Municipality as a whole and quality assurance programs such as the Ontario Municipal Benchmarking Initiative (OMBI), Excellence Canada (formerly the National Quality Institute), Benchmarking, and Balanced Score Cards. Types of records included are key performance indicators, annual reports submitted to a Ministry such as the Leaf and Yard Waste System Annual Waste Reduction Reports, Waste Recycling Sites Annual Report, drinking water system annual report, Long-Term Care Home Licensee Annual Report, Personal Health Information Annual Report, Housing	6

	 Services Annual Report, Funding Agencies Annual Report, and other information related to the efficiency and effectiveness of municipal operations as designated by a Ministry. Excludes: Employee performance appraisal - see H03 Council Goals & Objectives - see C08 Financial Regulatory reporting, FIR and MPMP – see F27 	
A26	 Building Structure Systems Includes records regarding building systems that are part of the building structure such as HVAC, ventilation, fire and life systems, electrical safety, elevators, furnace, and emergency lighting. Includes manufacturer's operation/technical manuals and warranties; inspection and testing reports; approved life safety studies, approved compliance equivalencies, inspection log books and remedial action for building systems. Mechanics Lien File – After Work Complete 	Superseded or life of system/ asset
A27	Drawings Includes architectural and engineering drawings and As-Built drawings and supporting documentation such as specifications required to interpret the drawings and identify the current state of a facility or infrastructure for assessment, rehabilitation and warranty support purposes. • Engineering Drawings & Surveys	Superseded or life of system/ asset

Code	Subject	Retention and Remarks
	Council, Boards and By-laws	
C01	By-laws Includes final versions of the municipality's by-laws and amendments and attachments that are legally part of the by-laws. Also includes any background documentation required to explain or justify the By-Law. • By-laws (Original) • Consolidated User Fees and Charges • Development Charges By-law • Fire Protection Agreements with other Municipalities • Maintenance and Occupancy By-law • O.M.B. Records (Kept with By-law) • Property Standards By-law • Water and Waste Water User Fees	P
C02	By-Laws - Other Municipalities Includes final versions of by-laws of other municipalities which are of interest.	S
C03	 Council Agenda Includes notices of meetings and agenda of Council meetings as well as working notes used in agenda preparation. Agendas (Council Meetings) 	5
C04	Council Minutes Includes minutes of the proceedings of Council meetings. Includes attachments to the minutes and voting records.	P Working

	Council Minute Book	notes = 6
	Documents Supporting Original Minutes	Copies = 2
	Excludes:	
	Council Committees - see C05, C06	
	Reports to Council - see C11	
C05	Council Committee Agenda	5
	Includes notices of meetings and agenda for the committees of Council as well as working notes used in agenda preparation.	
	Agendas (Committee Meetings)	
	Planning Advisory Committee Agendas	
	Committee of Adjustment Agendas	
C06	Council Committee Minutes	Р
	Includes minutes of the committees of Council and copies of Local Board Minutes that members of Council belong to.	
	Committee Minutes	
	Library Board Minutes	
	Committee of Adjustment Minutes	
	Planning Advisory Committee Minutes	
C07	Elections	Day action
	Includes returned notices, lists of officials, initial MPAC and amended voters' lists, change of name applications, nominations, notices, ballots, election results, preliminary voters' lists, objections lists, candidate compliance reports, third party campaign financial and auditor reports, election report, election coordination documentation, oaths taken by council members and information on ward boundaries. Includes advertising	took effect or voting day + 4 Ballot = 120 days after voting or resolution of
	Election Reports	recount
	Electors (List of)	
	Elector Records	
	Nomination Papers	
	Oaths of Office (By-law)	
	Voters List	
	Ward Boundaries Information	
<u></u>		0.5**
C08	 Goals and Objectives Includes records concerning strategic planning, goals and objectives such as shared services and mission statements such as the municipal sustainability plan housing plan, and growth plan submissions prepared for the Ministry. Corporate Strategic Plan Excludes: 	S+5**
	 Environmental Planning – see D03 Official Plan – see D08 	
C09	Motions and Resolutions	Р
	Includes final signed versions of resolutions and motions of Council.	
010	Metions and Desclutions Other Municipalities	Copy=1
C10	Motions and Resolutions - Other Municipalities Includes final versions of motions and resolutions of other municipalities which are of interest.	S
C11	Reports to Council	P

	 Includes all departmental reports to Council such as staff reports, the Treasurer's agreements, investments and funds disposition reports. Filed by subject. Briefs and Reports to Council Department Organization Reports – Reports to Council 	
C12	 Appointments to Boards and Committees Includes records regarding appointments by Council of staff and council members to roles on council committees and boards. Appointment (See By-law) Committee Appointments – Correspondence 	P
C13	Accountability, Transparency & Governance Includes records relating to Council Code of Conduct complaints and related investigations, Integrity Officer appointments and reports (including Integrity Commissioner reports, Ombudsman investigations and reports), closed meeting investigations and initiatives., registry of lobbyists, etc.	2

Code	Subject	Retention and Remarks
	Development and Planning	
D01	 Demographic Studies Includes records regarding trends in population growth, census reports, and density studies. Also includes records regarding the type, level and rate of growth of employment, unemployment statistics, composition of the workforce, etc. Census Reports Excludes: 	10**
	Vital Statistics - see L12	
D02	Economic Development Includes records regarding the growth of the economy and economic trends. Includes studies, statistics, projections, etc. • Economic Development General Resources	10**
	 Excludes: Demographic Studies - see D01 Residential Development - see D04 Tourism Development - see D06 Industrial/Commercial Development - see D21 	
D03	Environment Planning Includes records regarding general types of environmental studies with a long- range planning emphasis, such as salt usage impact, storm drainage and flood control, parks and open spaces, water sustainability and conservation, pollution prevention and waste management planning. Also contains information on invasive species and source water protection such as risk assessments, well development and purging, risk management plans, site condition reports and information prepared for Phase One and Phase Two environmental assessments.	15**
	Drainage Records (Re: Tile)Tile Drainage	
	 Environmental Monitoring - see E05, E13 - E15 	

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	 Waste Management - see E07 Source Water Protection Committee – see E20 	
D04	Residential Development Includes records regarding the availability of housing. Includes general assessments of the need for affordable housing, occupancy rates, housing cost statistics, etc.	10**
D05	Natural Resources Planning Includes records regarding planning for the management and preservation of forests, natural features, the characteristics of various minerals as well as mineral deposits, and other natural resources information. Excludes: • Tree maintenance – see E04 • Natural Resource management and preservation – see E18	5**
D06	Tourism Development Includes records regarding the tourism industry and efforts made to promote and encourage tourism such as the use of the municipality as a convention site or special event.	10**
D07	Condominium Plans Includes records regarding the pre-consultation and the approval of plans of condominiums. Includes drawings, technical reports, and correspondence, written comments, working notes, background information and applications. • Condominium Approvals	P Applications = 2 years after final decision
D08	Official Plans Includes the official plan, and exemptions and amendments to the official plan. Also includes secondary plans and amendments, containing detailed objectives and policies concerning the planning, development, and redevelopment of specific planning districts. • Official Plans	P
D09	 Official Plan Amendment Applications Includes the pre-consultation and applications to amend the official plan or secondary plans, staff reports, meeting minutes and written comments on the application, notices, resolutions and decisions. Official Plan Amendments 	Final decision or reflected in revised officia plan + 5
D10	Severances Includes records regarding the granting of severances to parcels of land including application for severance. • Municipal Consent Files (Re: Severances) • Severances • Land Division Committee Applications & Decisions	Land titles registration + 6
D11	Site Plan Control Includes records regarding approval for the provision of services to individual land sites. Includes water, sewage, utility approvals, comments and correspondence. Also includes correspondence regarding parking areas, drainage and driveways. Excludes: • Systems for Servicing Land - see relevant subject. • Site Plan Agreements - see L04	P Application = 2 years after final decision
D12	Subdivision Plans Includes records regarding the pre-consultation and the approval of plans of subdivisions (both residential and commercial). Includes drawings, technical reports, correspondence, written comments, working notes and background information. Includes clearance letters, draft approved plans and "red line"	P Application = 2 years after final decision

	revisions, applications, registered plans, and changes to approved plans. Also includes notices of approval.	
	Subdivision Plans	
	Excludes:	
	 Subdivision Agreements - see L04 	
D13	Variance Applications Includes records regarding the pre-consultation and the granting of minor variances in land use including zoning applications from existing zoning regulations.	Ρ
	Committee of Adjustment Applications	
	Committee of Adjustment Notices & Decisions	
8	Excludes:	*)
	 Budget Variances - see F05 	
D14	Zoning Includes records and standards regarding the designation of zones for land use planning purposes and zoning applications for other municipalities.	Final decision + 2
	Zoning Amendments and ApplicationsZoning Compliance Letters	
	Excludes:	
	 Zoning By-Laws - see C01 Variances - see D13 	
D15	Easements Includes all records on Rights of Way and Easements concerning municipal ownership of private lands in order to maintain public service such as water and sewer lines that cross private property.	Termination of right + 6**
	 Easements (Part of By-law) 	
	 Excludes: Original Agreements - see L04 	
D16	Encroachments	Termination
Dio	Includes all records regarding private properties encroaching on municipal lands including encroachment permits. Also includes surveys and any other related documentation. Excludes:	of right + 6**
	Original Agreements - see L04	
D17	Original Encroachment By-Laws - see C01 Annexation/ Amalgamation	P
	Includes all records pertaining to the annexing and amalgamating of land adjacent to municipal lands to accommodate growth. Also includes amalgamation of municipalities. May include studies on county restructuring. • Annexation Files (Re: County Restructuring)	F
D18	Community Improvement Includes records, studies, statistics and any required background information on community development programs. Examples include Ontario Neighbourhood Improvement Programs, Community Area Improvement Programs, BIA, BIC, PRID, etc. May also include records on housing rehabilitation programs, ie. RRAP, CMHC.	Completion of project + 6**
	Local Improvement Files	
	Excludes:	

	Economic Development - see D02	
D19	 Municipal Addressing Includes records regarding requests for and assignment of new subdivision and other street names and numbers. May include correspondence, reports, drawings, and copies of related by-laws. Notice of Change to Address 	S+10**
	 Notices of Change to Land Titles 	
	Notice of Change of Ownership of Land	
	Ownership/ Address Changes	
D20	Reference Plans	P
2	Includes Registered Deposit Plans (RD Plans), site plans, property survey plans as received from Registry Office. May include correspondence	
	Land Surveys	
	Reference Plans	
D21	Industrial/ Commercial Development Includes records regarding promotion and development of industry and commerce. Records include studies, statistics, projections, etc. Excludes:	10**
D22	Agricultural Development – see D23 Digital Mapping	S**
DLL	Includes all records used to produce maps and updates in a digital format as in a GIS.	Excludes actual data residing on these systems
D23	Agricultural Development	10**
	Includes all records regarding development of agricultural growth.	
D24	Official Plan Background Includes reports pertaining to amendments and changes to the Official Plan.	Final Decisior + 5
D25	Deeming Process	Final Decisior
DEC	Includes records regarding applications and background material for Deeming By- law applications, including Council decisions, by-laws, correspondence, etc. A Deeming By-law application is applied for in order to allow for two or more neighbouring lots on a registered plan of subdivision to merge. Only applicable to parcels of land contained within a plan of subdivision that has been registered for at least 8 years.	+ 2
D26	Development Charges Study Includes records related to the development of and the final Development Charges Study as required under the Development Charges Act. Includes advertising, public meeting notices, responses, stakeholder lists, public meeting information, background information and supporting documentation, consultant reports, notices regarding adoption of the Development Charges By-law, and other records related to requirements for the development of the Development Charges By-law • Development Charges – Background Study & Information Excludes:	10**
	By-law Schedule of Development Charges – See C01	
D27	Part Lot Control Includes records regarding applications and background material for Part Lot Control exemptions, council decisions, by-law, correspondence, etc. A Part Lot	Final Decision + 5

Control application is applied for to allow the conveyance of a portion of a lot		
without requiring approval of a land division committee (typically used to	· · · · · · · · · · · ·	_
separately convey semi-detached and townhouse units). Only applicable to		
parcels of land contained with a registered plan of subdivision.		

Code	Subject	Retention and Remarks
	Environmental Services	
E01	 Sanitary Sewers Includes records regarding the design, construction and maintenance of sanitary sewers such as underground conduits that carry off waste matter. Excludes: Waste Management - see E07 Storm Sewers - see E02 Treatment Plants - see E03 MOE Approvals - see E21 Drawings/As Builts and specifications - see A27 	Project completed & no outstanding issues + 2 Specifications = life of the asset as per A27
E02	 Storm Sewers Includes records regarding the design, construction and maintenance of storm sewers such as underground conduits that carry off drainage water. Excludes: Drawings/ As Builts and specifications – see A27 	Project completed & no outstanding issues + 2 Specifications = life of the asset as per A27
E03	 Treatment Plants – Wastewater Includes records regarding the operation of sewage treatment and pumping stations and lagoons. Includes wastewater treatment facility/collection, identification reports, operator-in-charge records, treatment unit instructions, equipment operating status records and equipment design, construction and maintenance records (work orders) as well as the operations and maintenance manuals. Work orders will include compliance work orders, equipment work orders (WSPM), and general work orders (callouts & site-specific collection-related work (i.e. sewer rodding, lateral inspections, etc.). Also includes facility classification certificate and license to operate. May include records pertaining to Wastewater Treatment Facility and/or Collection upgrades design, construction and commissioning. Excludes: Private Sewage Disposal Systems – see E12 Drawings/ As Builts and specifications – see A27 	Report made or equipment decommissio ned + 5 Specifications = life of the asset as per A27 Plans = cease to apply + 2
E04	Tree Maintenance Includes records of tree removal, planting, trimming, pruning and preservation measures taken.	5
E05	Air Quality Monitoring Includes records regarding the routine monitoring of air quality as well as responses to interference with quality or quantity from pollution sources such as smoke, dusk, smog or gaseous impurities. Also includes claims and compliance orders.	Later of: date of offence or: day evidence of offence first came to attention of

	Radon Test Results	person
	Excludes:	appointed under s. 5 +
	Water Quality – see E13 to E15	5**
	By-Law Enforcement - see P01	5
	 Complaints and Inquiries - see M04 	
	Land Quality Monitoring – see E23	
E06	Utilities	5**
	Includes maps and location drawings provided to the municipality from utility companies such as telephone lines, gas mains, power lines, water mains etc. Excludes: • Site Plans - see D11	
E07	Waste Management	10 or cease to
-0	Includes records regarding the collection and disposal of waste. Includes site operating plans, landfill site records, facility inspections and stack testing, recycling, energy from waste, source separation, collection services, recycling site vicinity maps, hazardous waste collection, hauled sewage waste collection and composting records. Also includes transportation manifests, transfer compliance records and records of site condition, daily waste reception and inspection records, dust suppression records and closure reports.	apply + 10** Post landfill site closure documentatio n = closure + 25
	Waste Management Reports	
	Excludes:	
	 Sanitary Sewers - see E01 	
	 Environment Planning - see D03 	
	 Private Sewage Disposal Systems – see E12 	
	 Annual reports on blue boxes, recycling program, etc. – see A25 	
E07A	MOECC Approvals	Р
	Includes Certificates of approval for Transfer Stations and closed landfills.	
E08	 Water Works – Drinking Water Plant Includes records regarding the design, construction and maintenance of water mains, tanks, pipelines, hydrants and related facilities and equipment as well as operational plans. Includes water meter registration numbers. Includes point of entry water treatment record, operator in charge shift monitoring and inspection records, water treatment facility/distribution and equipment design, construction, manuals, process adjustment records and maintenance records (work orders). Work orders will include compliance work orders, equipment work orders (WSPM), and general work orders (callouts & site-specific distribution-related work (i.e. water meters, curb stops, etc.) May include records pertaining to Water Treatment Facility and/or Distribution upgrades design, construction and commissioning and operations manuals for equipment. Also includes notices of potential problems and disinfection equipment continuous performance records. Water Conservation Reports and Analysis Excludes: Water Pumping Stations – see E03 Drawings/ As Builts and specifications – see A27 	15 Specifications =Permanent as per A27
	Drawings/ As Builts and specifications – see A27 Drains	C+5**
E09	Drains Includes records regarding the design, construction and maintenance of drains (channel or pip) carrying surplus liquid such as rainwater or liquid waste, usually to a sewer. Also includes engineer reports, petitions, assessments, general specifications and correspondence. May include convenience copies of tenders,	E+5** Specifications =Permanent as per A27

	bylaws and grants. Excludes:	
	 Drawings/ As Builts and specifications – see A27 	
E10	Pits and Quarries Includes records regarding the design, construction, maintenance and monitoring of all pits and quarries. Includes engineer's reports, assessments, general specifications and correspondence. Excludes: • License/permits – see P09	5** Specifications = life of the pi or quarry
E11	Nutrient Management Includes the records regarding the control of storing/spreading /using waste materials such as liquid manure and sewage bio-solids on land, near waterways, runoff etc. Includes the agricultural management strategy/plan, the Greenhouse Nutrient Feedwater Strategy, Site Characterization Plan, documentation relating to the storage and distribution of nutrient material, non-agricultural source material (NASM) plans and sampling results. Also includes broker transfer and hauled sewage disposal site records. • Nutrient Management plans Excludes: • Strategy/plan review – see A25	5** or expiry of plan + 2 years
E12	 Strategy/plan review – see A25 Private Sewage Disposal Systems Includes records regarding the design, construction, maintenance and monitoring of private sanitary sewers and septic systems. 	7** Specifications = life of system
E13	 Water Monitoring Includes records regarding the routine monitoring of water quality, water quantity for source water protection purposes, as well as warning notice checks and posting of them and responses to interference with quality or quantity such as and chemical samples collected quarterly (trihalomethanes, nitrate and nitrites), water taking logs, methodology and reports. Also includes monitoring and control of creeks and floods, weeds, noise, erosion, top soil and storm water. Includes records of Ministry of the Environment drinking water and waste water Compliance Inspection Reports, data request items, inspection responses and related documents. Erosion Records Weed Control Reports Excludes: Air Quality Monitoring – see E05 Land Quality Monitoring – see E01 Complaints and Inquiries - see M04 Annual reports – see A25 	Created, approved or plan no longe in force + 15
E14	 Annual reports – see A25 Water Sampling Includes operational checks, weekly and monthly microbiological sampling and testing, chain of custodies, report of analysis – adverse samples, notices to Ministry – Spills Action Centre and local Health Unit. Includes hydrocarbon records, drinking Water and Wastewater routine sampling and Determination results, systems effluent information records, sewer overflow reports, CoC and laboratory related communications or documentation (LSN, 	15 child care facility plumbing flush and water testing

	Scope of Accreditation & Procedures/Requirements). Includes phosphorous content records, Hydrocarbon records of Upset Condition and Spill Reports for Wastewater Treatment and/or Collection systems to Ministry of the Environment	= 6
	and local Health Unit. Excludes:	
	Air Quality Monitoring – see E05	
	By-Law Enforcement - see P01	
	Complaints and Inquiries - see M04	
	 Facilities Routine water use, monitoring & testing – see P21 	-
E15	Chemical Sampling of Water	15
	Includes chemical samples collected and tested, inorganic and organics, samples	
	collected and tested every 60 months and lead, sodium and fluoride samples	
	collected and tested annually, and engineer evaluation and corrective action	
	reports and pesticide parameter test results.	
	Excludes:	
	Air Quality Monitoring – see E05	
	By-Law Enforcement - see P01	
	 Complaints and Inquiries - see M04 	
	 Facilities Routine water use, monitoring & testing – see P21 	
E16	Backflow Prevention and Cross Connection Control	15
	Includes records relating to backflow prevention and cross connection control By-	
	law program. Records will include: cross connection surveys, test reports and test	
	results, inspection reports, list of approved and installed backflow prevention	
	devices/assemblies, compliance tracking and notifications; plumbing	
	drawings/schematics; correspondence, forms, copies of work orders, job reports,	
	copies of invoices, fees structures and any other type of media related directly to	
E17	backflow prevention and cross connection control. Energy Management	End of
= 17	Includes all records relating to the municipality's Energy Management Program.	reporting
	Includes published annual energy plans, copies of utility invoices and consumption	period to
	profiles, commodity procurement strategies, energy related feasibility studies, audit	which relates
	reports and retro-fit project files and reports and records pertaining to the	+ 7
	benchmarking of energy cost and consumption and greenhouse gas emissions.	
	Also includes conservation and demand measures information and management	
	of energy consumption and conservation at municipal buildings and facilities.	
E18	Natural Heritage	End of plan or
	Includes records regarding green lands, municipal forests and forestry including	designated
	tree by-law preparation and enforcement records. Also includes records relating to	year + 3
	the management and preservation of parks, harbours and beaches and plans to	
	manage, control or eradicate invasive species or prevent release.	
	Excludes:	
	 Natural Resources Planning – see D05 	
	Tree Maintenance – see E04	
	Conservation district plans – see R01	
	Archaeological and horitage site investigation reports coo P01	
	Archaeological and heritage site investigation reports – see R01	
E19	Renewable Energy	Created,
E19	Renewable Energy Includes data, applications, standards, monitoring and reports/studies regarding	approved or
E19	Renewable Energy Includes data, applications, standards, monitoring and reports/studies regarding renewable energy facilities powered and renewed by natural processes (e.g., wind,	approved or facility no
Ξ19	Renewable Energy Includes data, applications, standards, monitoring and reports/studies regarding renewable energy facilities powered and renewed by natural processes (e.g., wind, water, biomass, biogas, biofuel, solar energy, geothermal energy and such other	approved or facility no longer in force
Ξ19	Renewable Energy Includes data, applications, standards, monitoring and reports/studies regarding renewable energy facilities powered and renewed by natural processes (e.g., wind,	approved or

	transfers.	
E20	Source Water Protection Includes Risk Management Official and Inspector appointment certificates and the Risk Management Official's Annual Report, fee schedules for risk management applications, plans, issuing of notices or compliance orders or the acceptance of an assessment. Also includes modelling analysis, vulnerability assessments, source protection area assessment reports and comments, technical studies and Significant Drinking Water Threat (SDWT) verification surveys. Includes Source Water Protection Committee's Terms of Reference and Meeting Minutes Excludes: Risk Management Plans and/or Assessments - see D03	Created, approved or plan no longer in force + 15
	 Risk Management Plans and/or Assessments - see D03 Prohibition Notices and Orders - P20 Contracts and Agreements - Simple (Not Under Seal) - L14 Soil Contamination - E23 Nutrient Management - E11 	
E21	 MOE Environmental Compliance Approvals Includes Environmental Compliances issued by MOE to the municipality for municipal drinking water systems, municipal & private sewage works and waste disposal sites, air quality, noise, storm-water management, storm sewers, culverts, etc. Ministry of the Environment Certificates (Certificates of Approval) 	Cease to apply + 3
E22	Private/Small Water Systems Includes records and correspondence regarding the design, construction, operation and maintenance of private water systems and development agreements for private waterworks. Includes operating manuals, maintenance orders, maintenance logs, warning notice checks and system audit reports.	S+15 maintenance = as long as equipment in use
E23	Land Quality Monitoring Includes records regarding the routine monitoring of land/soil quality and site condition reports as well as responses to interference with quality or contamination. Excludes: • Water Quality – see E13 to E15 • By-Law Enforcement - see P01 • Complaints and Inquiries - see M04 • Air Quality Monitoring – see E05 • Natural Heritage – E18	7
E24	Gasoline Storage & Dispensing Includes gasoline storage tank and municipal gasoline dispensing records. Routine monitoring and dispensing records relate to loading and dispensing throughput volume; vapour control equipment operation, daily/weekly visual inspection/deficiency remedy actions and maintenance; Free Oil Layer and Separated Solid Layers Measurements and removal records measurements; tank bottom water removal; temporary tank removal; Loss of Product / Inventory Control and Reconciliation Records; excavation and nearby construction potentially affecting the storage tank system integrity; vapour barrier equipment downtime record; pumping equipment tests; pumping connection leak records; storage leak tests; gasoline levels measurement, and loss and gain records; and piping system pressure tests. System records relate to drawings and specifications for system; installation record; tank and piping systems locates; storage tank and Stage II vapour recovery system commissioning inspection and testing records; and storage tank component inspection reports and compliance documents (including	Use = 7 Tank install, inspection = system removed + 5

warnings and notices of violations.
 Excludes:
 Underground storage abandonment record – see L07
Major spills – see E23

Code	Subject	Retention and Remarks
	Finance and Accounting	
F01	Accounts Payable Includes records documenting funds payable by the municipality, such as paid invoices, receipts, copies of cheques issued to pay account, rebates, levies payable, reports, telephone bills and membership fees.	close of fiscal tax year end+7
	 Accounts Payable Invoice copies (paid) Accounts Payable Journals Paid (Voided) Cheque Report Paid Invoices (See: Posting Summary Trace Sheets) Posting Summary Trace Reports (Invoices/ Cheque Run) Purchasing Card and Credit Card Statements 	For welfare & child care payments E = provincial government year end + 7
	 Excludes: Cancelled Cheques - see F07 Employee and council expenses – see F09 	
F02	Accounts Receivable Includes records documenting funds owing to the municipality, such as invoices, billing listings, requests from mortgage companies and recoveries reports. Includes correspondence related to tax collection and supporting documentation. • Accounts Receivable • Accounts Receivable Journals • Final Tax Billing and Summary • Mortgage Listings • Posting Summary Trace Reports (Accounts Receivable) • Tax Adjustments (e.g. Supps, Omits RFR, etc.) • Tax Certificates Excludes: • Write-offs - see F23 • Tax Assessments, Rolls and Tax Arrears - see F22	Close of fiscal tax year end + 7
F03	 Audits Includes records regarding internal and external financial audits of accounts. Auditors Reports and Management Letters Excludes: Audited Financial Statements - see Financial Statements, F10 	6
F04	 Banking Includes records regarding banking transactions and relationships with banks. Includes bank reconciliations and deposit records. Bank Debit and Credit Memos Bank Reconciliations 	Close of fiscal tax year end + 7

	Bankruptcy Notice Files	
	Bank Statements	
	Cash Receipts and Deposit Slips	
	Excludes:	
	 Banking Statements - see F07 	
F05	Budgets and Estimates Includes departmental and corporate budgets and plans, both capital and operating. Includes all working notes, calculations and background documentation. Also includes Budget Variances.	6**
	Budget Estimates Working Papers	
	Budget Reports	
	Final Budgets – Capital	10. 1
	Final Budgets – Operating	
	Excludes:	
	Capital Forecast – see F06	
F06	Assets Includes records regarding current and fixed assets. Includes fixed asset inventory including records of initial expenditure, depreciation, amortization, and disposal. Also includes supporting information required for Public Sector Accounting (PSAB) purposes.	Disposal of asset + 10**
	Assets – Permanent Files	
	Disposals and Surplus Assets	
	Master Asset Register	
	Capital Forecast	
	Excludes:	
	 Land Acquisition and Sale - see L07 	
F07	Cheques Includes all cancelled cheques issued. Also includes cheque requisitions, cheque listings, and supporting documents used to authorize issuance of cheques, N.S.F. cheques and bank statements.	Close of fiscal tax year end + 7
	Cancelled Cheques	
	Cheque Register	
	Cheque Stubs	
	Excludes:	
	Banking - see F04	
F08	Debentures and Bonds Includes records regarding debentures and bonds issued. Includes information regarding the initial issuance of the debenture or bond as well as all records of payments made to investors.	Debentures surrendered for exchange/can
	Bond Deduction Records	cellation + 6
	Debenture Register	
	Debenture Summaries	
	Debenture Working Papers	
	Paid Debenture & Coupons on Maturity	
	Excludes:	

500	F14	
F09	Employee and Council Expenses Includes travel and meeting expense statements and all receipts submitted by employees or Council and Committee members to substantiate their claims. May include Credit Card information i.e. account numbers and statements etc. May also include employee time sheets combined with travel and expense statements.	Close of fisca tax year + 7
	 Mileage and Expense Statements Mileage Records 	
	Excludes:	
	Attendance - see H01	
	Council Wages and Benefits – see F16	0
F10	Financial Statements Includes the Balance Sheet, Income Statement and Statement of Source and Application of Funds. Also includes audited financial statements	P
	Financial Statements (Audited)	
	Excludes:	
	all working notes, calculations and background documentation, see F26	
F11	Grants and Loans Includes records regarding revenue generated in the form of loans and subsidies such as Ontario Municipal Partnership Fund (OMPF), Federal Gas Tax Grant and other Provincial/ Federal Grant Application Programs etc.	Repayment of loan + 6
	Grants & Subsidies	
	Loans	
	Municipal Tax Credits	
F12	Investments Includes records regarding the municipality's investments, term deposits, and	Closure of account + 6
	 promissory notes. Investment Files 	
F13	Journal Vouchers	Close of fiscal
	Includes completed journal voucher forms, input forms, and all background documentation used to substantiate journal entries.	tax year + 6
F14	Subsidiary Ledgers, Registers, and Journals Includes all subsidiary ledgers, registers, and Journals such as Payment and Receipt Journals, Payroll Registers, and Debenture Registers. Excludes:	Close of fiscal tax year + 7**
	 Documents and vouchers used to support entries - see relevant subject in this Primary. 	
F15	General Ledgers and Journals Includes all records in the Books of Original Entry.	Р
	General Journal	
	General Ledger	
F16	Payroll Includes all records of payments of salary, wages and deductions to employees including vacation entitlement and pay, alternative vacation entitlements, notice of garnishment and termination or severance pay. Includes time sheets and vacation taken, pay lists, extended Health Care reconciliations, T4 Slips, Record of	Close of fisca tax year + 6

	T	
	Statistics Canada reports. Also includes wages and fees to Council.	
	Canada Pension Plan (C.P.P.)	
	 Council Wage and Benefit Records 	
	 Employment Insurance Deductions (E.I.) 	
	 Employee Payroll History File and Records 	
	Employee Record of Employment (R.O.E.)	
	Garnishes	
	Income Tax Deductions	
	OMERS Pension Deductions	
	Payroll Journal	
	Salary & Wage Information	
	 Timesheets, including Approved Overtime 	
	T-4 Slips	
	T-4 Summaries	1.5
	Excludes:	
	 Benefits EHC Programs/ Info – see H02 	
	 Employee Time, Vacation & Absentee Records – see H03 	
	 Non-payroll related government and statistical reporting – see F27 	
	 OMERS Pension Program Information – see H10 	
F17	Purchase Orders and Requisitions	Close of fiscal
	Includes purchase orders and requisitions, blanket orders, and all background	tax year + 7
	documentation authorizing the procurement of goods and services.	
	Boards and Authorities	
	Purchase Orders	
	 Tax Levy Requisitions – County, O.R.C.A., and School Boards 	
	Excludes:	
	 Procurement By-law (Purchasing Policy) – see C01 	
	 Quotations and Tenders - see F18 	
F18	Quotations and Tenders	E+7**
	Includes records regarding quotations and tenders obtained from suppliers of	
	goods and services. Includes Requests for Proposal, Invitations to Tender,	Unsuccessful
	Proposals, Tender Submissions, Pre-qualifications, and all documentation	bids - retain
	regarding the selection process.	for 1 year
	Tenders (Successful)	from contract
	Tender Files	award
	Tender Purchase Quotation	
	Tenders (Unsuccessful)	
	Excludes:	
-10	 successful quotations and tenders - see Contracts and Agreements, L04 	7
F19	Receipts Includes receipts issued for payment of items such as licenses, rentals and taxes	7
	and for charitable donations made to the municipality.	
	Charitable Donations	
20	Reserve Funds	6
20	Includes records documenting obligatory and/or discretionary reserve funds such	O
	as reserves for working funds, contingencies, future capital projects, and	
	P - Permanent S - Superseded E - E	vent

P - Permanent	S – Superseded
C - Current Year	** - Subject to Archival Selection
All numbers in retention columns refer	to years unless otherwise specified

-21	information systems, etc. Revenues	7
F21	Includes records regarding the generation of revenues other than taxes such as development charges and building code principal authorities authorized fees.	/ Mortgage
	Receipts Register and Bank Deposit Reports	related = 10
	Posting Summary Trace Reports (Deposits)	
	Excludes:	
	Accounts Receivable - see F02	
	Tax Rolls - see F22	
-22	Tax Rolls and Records	Р
90 (a)	Includes taxation records of long-term importance, such as assessment rolls, tax sale records, tax sale deeds, property tax registrations, tax arrears register and tax collector's rolls.	tax rolis = when no longer
	Assessment Roll	required for
	Municipal Tax Sales	planning
	Property Deeds and Registration	purposes
	 School Support Lists (See: Assessment Roll) 	
	Tax Arrear Listing	
	Tax Registration Records	
	Tax Roll – Billing Register	
	Excludes:	
	Accounts Receivable - see F02	
	Mortgage Companies - see F02	
	 Correspondence related to tax issues that are not of a long-term importance - see F02 	
F23	Write Offs	6
	Includes accounts receivable that have been written off as uncollectible. Also	Osurt
	includes records of bankruptcies. Excludes:	Court services
	Accounts Receivable - see F02	write-offs – 3
		years
F24	Trust Funds	Closure of
	Includes records regarding funds established by the municipality for money held in	account or
	trust, such as bequests, cemetery trust funds, cemetery care and maintenance programs, bank statements, banking instructions and fund audit records.	last day of residence +
	programs, bank statements, banking instructions and fund addit records.	
F25	Security Deposit	Closure of
	Includes development deposits, letters of credit, certificates of insurance when required and records of monies held as security (i.e. bonds).	account + 6
F26	Working Papers – Financial	After
	Includes all working notes, calculations, reconciliations, and background documentation used to calculate financial statements such as the Trial Balance.	completion o audit + 1
	Trial Balances	
	Excludes:	
F27	Financial Statements - see F10 Regulatory Reporting – Financial	6
~1	Includes regulatory, financial information returns and government reporting such	0

	0 – Superseueu
C - Current Year	** - Subject to Archival Selection
All numbers in retention columns refer to	o years unless otherwise specified

Inform	T returns, tax rebate filings, and the Ministry of Municipal Affairs Financial ation Return (FIR) and the Municipal Performance Measurement Program P) that collects municipal services data on an annual basis as a part of the	
•	Government Reports	
•	HST Reconciliations	
•	Financial Information Return	
Exclu	des:	
•	Performance management & quality assurance – see A25	

Code	Subject	Retention and Remarks
	Human Resources	
H01	Attendance and Scheduling Includes records regarding the planning of employee attendance. This includes dates and times of hours worked and as well as of on-call schedules and any changes made to on-call scheduling including cancellations, and driver daily logs and record of on-duty and off-duty time. Includes statements related to public holiday substitution dates. Excludes: Individual Time Sheets - see F16 Vacation Pay – see F16	3**
H02	 Benefits Program Includes brochures, rates, quotes, correspondence and explanatory documents regarding benefits offered to employees, such as group insurance, dental plans, and general information on Employer Health Tax. Employee Assistance Program (E.A.P.) Extended Health Care Plan (E.H.C.) General information on pension plans Insurance Coverage Information – Municipal Risk Management Excludes: Payroll - see F16 Pension records – see H10 	S
H03	 Employee Records Includes records regarding the employment history of all municipal employees. Includes initial resumes and applications, performance evaluations, leave documentation, training reports, correspondence with the employee, and employee assistance. Also includes agreements on extended hours and averaging hours of work, annual summary of hours worked. Includes operator safety record, certificates and licences such as first aid and staff certificates; and training records such as working at heights and service station operations training and training certificates for employees related to legislation such as the Safe Drinking Water Act, Environmental Protection Act, Occupational Health and Safety Act and the Ontario Water Resources Act. Employee Time, Vacation & Absentee Records Employee Time & Absentee Records 	Date employee ceased to be employed by employer + 3 Drinking Water system training record = 5 Confined space training = cease to

	Individual Employee Salary and Benefit Records	perform work and at least 5
	 Job Applications (Those Hired) 	years
	 Occupational Health & Safety – Reports 	years
	 Personnel Files (After Termination) 	Salt program
	Terminated Employee Records	training = 7
	Excludes:	Long-term
	 Employee Equity Information – see H05 	care home
	 Employee Record of Employment – see F16 	staff =
	 Grievances – see H14 	termination +
	Harassment – see H15	7
	Health & Safety Training - see H04	
100.4	Volunteer Fire Fighters – see H03A	
H03A	 Employee Records – Firefighters Includes records regarding the employment history of volunteer firefighters. Includes initial resumes and applications, performance evaluations, training reports, correspondence with the volunteer firefighter, and employee assistance. Excludes: Grievances – see H14 Harassment – see H15 	Date employee ceased to be employed by employer +25**
	 Health & Safety Training – see H04 	
H04	Health and Safety	E+3
	Includes records regarding the occupational health and safety of staff. Includes lists of designated substances and assessments, designated substance assessments, fire drill records, ventilation and air quality inspection, fire hydrant flushing, first aid records, non-lost time accident reports, traffic protection plans, portable fire extinguisher maintenance records, chimney test and inspection records, fire safety inspections, safety inspections, Workplace Safety & Insurance Board reports, WSIB certificates, and information on health and safety programs training for staff. Also includes Health & Safety Committee meeting minutes. • Fire Station Log Books	E=date of occurrence
	 Occupational Health & Safety – Reports 	
	Excludes:	
	Accidents of the Public - see P05	
	 Lost-time reports and claims – see H13 	
H05	Human Resource Planning	5**
	 Includes records of succession planning, executive placement, retirement programs, staff turnover rates, staffing level plans, annual hire/promotion targets, recruitment freezes, employment equity, performance management, volunteer plans, employee information reporting and related records. Employee Equity Information 	
	Excludes:	
	Employee Records - see H03	
	Organizational Chart – see H08	
H06	Job Descriptions	S+2**
	Includes job descriptions and specifications as well as background information used in their preparation or amendment.	

H07	Labour Relations Includes records regarding the relationship between labour and management.	Expiry of contract
	Includes collective bargaining, correspondence with unions and negotiations.	period + 10**
	Labour Distribution Sheets	
	Excludes:	
	Collective Agreement – see L04	
H08	Organization Design	S**
	 Includes records regarding reporting relationships, reorganization, organizational analysis, etc. Includes organization charts. Organizational Chart Excludes: 	
	 Job Descriptions - see H06 	
H09	Salary Planning	S
	 Includes records regarding the planning and scheduling of salaries, such as job evaluations, job classification systems, compensation ranges, salary surveys and schedules. Also includes any reference material retained regarding issues related to pay equity and compliance. Job Evaluation and Pay Equity Review Job Information Questionnaires (J.I.Q.) Salary Grid 	
	Excludes:	
	Employee Records - see H03	
H10	Pension Records	Termination
	Includes records detailing obligations to individuals under OMERS. Includes pension and benefit information of current and retired personnel, including registration/enrolment and records.	of employee - 6
	O.M.E.R.S Pension	
	Excludes:	
	Deductions for pensions – see F16	
	 Payments made to OMERS - F01 	
H11	Recruitment	1
	 Includes records regarding the recruitment of staff. Includes job postings, copies of advertisements, records regarding competitions and unsuccessful applications. Job Applications (Those Interview but Not Hired) 	•
	Job Applications (Those not Hired)	
	Excludes:	
H12	Successful applications – see H03 Training and Development	E+2**
	Includes records regarding courses offered to employees, and information on career and professional development programs. Also includes orientation and course content delivery materials and attendance records for specific courses. • Training and Development	E=date when that particular course
	Excludes:	ceases to be
	 Individual Employee Training Records - see H03 	offered
		salt use training

		materials – 7 years
		drinking wate
		training
	х х	materials– 5 years
		Only courses developed
		and presented by
	6 6 8 8	the
		Municipality are subject to archival
		selection
H13	Claims Includes records regarding claims to WSIB or insurance carriers for lost-time	Resolution of claim + 3
	 incidents, accidents, STD or LTD. Includes accident notice, accident report Insurance Claims 	Hazardous
	Notices of Claim	exposure claims =
	W.C.B. Claims	longer of 40
	W.C.B. Payment Records	years or 20
	Excludes:	years after
	 Non lost-time incidents or accidents - See H04 	last record made
H14	Grievances	Resolution of
	Includes records dealing with grievance complaints filed against the municipality such as the initial complaint, investigation, reports and final resolution including arbitration and arbitration awards. Grievance Files 	claim + 10
	Excludes:	
	Harassment & Violence – see H15	
H15	Harassment and Violence	Resolution of
	Includes records dealing with harassment and/or violence complaints by or against employees of the municipality. It includes documents such as the initial complaint, investigation, reports and final resolution.	complaint + 3
	Excludes:	
	• Grievances – see H14	
H16	Abuse investigation records not involving staff – P08 Criminal Background Checks	Date
110	Includes records listing any criminal code convictions that have not been pardoned	employee ceased to be
	for all existing and new employees, service providers and volunteers. Also includes annual Criminal Offence Declaration.	employed by employer + 7
H17	Employee Medical Records – Hazardous Materials	E+40
	Includes records of exposure to asbestos and other hazardous materials. Also	or 20 years

-		record of exposure
H18	 Employee Medical Records Includes doctor's notes, correspondence, and health reports related to an employee's medical situation. O.H.I.P. Medical Files (See: Personnel Files). 	When STD/LTD claims are resolved + 3
H19	 Disability Management Includes all records related to occupational and non-occupational injuries and illnesses. Also includes accommodation records related to permanent impairment under the Human Rights Code resulting in permanent accommodation. Occupational Health & Safety – Reports 	Day issued + 5 Day issued or earlier as may be specified by commission
H20	 Confined Spaces Includes records relating to the assessment of confined spaces and written plan and procedures for the control of hazards in confined spaces. Also includes confined space atmospheric tests and a record of each worker's entries and exists. Excludes: Health & Safety – see H03 Staff training – see H12 	1 year or the period necessary to ensure 2 most recent records retained
H21	Employee Recognition Includes all records and correspondence related to employee awards and honours granted by the Municipality. Includes: organized employee events such as staff barbeques, retirement celebrations, service awards, recognition parties, etc.	5
H22	Employee Certifications Includes records regarding individual employee certification, credentialing and mandatory training required by legislation or professional standards as a condition of employment. Includes applications, confirmation of mandatory training, certificate renewals and appointment renewals such as fire fighter mandatory training, water quality analyst certificates, sewage works operator certificates and commissioner of oaths appointment.	Certification expired + 2

Code	Subject	Retention and Remarks
	Justice	
J01	Certificates of Offence (Part I)	Completion +
	Includes Part 1 Certificates of Offence excluding Accident and Careless Driving offences. Records identified as POA schedule # CD-4R1.	2
	Excludes:	
	 Part 1 accident and careless driving matters – see J02 	
J02	Informations (Part III)/ Accident and Careless Driving Part 1 Includes all Part 3 Informations and Part 1 Informations Certificates of Offence relating to accident and careless driving matters. Records identified as POA schedule # CD-2.	Completion + 6
J03	Control Lists/ Justice Reports Includes certificate control lists and reports from Municipal and Provincial agencies such as Police, M.T.O. and M.N.R. etc.	4

P - Permanent	S – Superseded
C - Current Year	** - Subject to Archival Selection
All numbers in retention columns refer	to years unless otherwise specified

J04	Court Dockets	3
	Includes registers of court activity including POA (trial) dockets, Fail to Respond (FTR) dockets and Walk In Guilty (WIG) dockets detailing case dispositions (completed dockets). Also includes statistics on court activities and disposition of fines.	Statement of defence – not set to trial = 5
J05	Transcripts and Records of Court Proceedings Includes records of court proceedings and records relating to exhibit dispositions. Includes tapes and log books.	6**
	Assessment Review Court RecordsCourt Cases	
	Court Decisions	
J06	Enforcements & Suspensions Includes records regarding the suspension of licenses issued by Provincial Government agencies such as RICO-4015 Preliminary Enforcement Report and RICO-4017 Enforcement Review Journal and fine collection efforts. Also includes audit reports provided by the provincial database.	8
J07	 Appeals & Transfers Includes records of appeals and of transfers to and from other Courts. Assessment Appeal Files 	7
	Excludes:	
	 Appeals & Hearings (Municipal) – L01 	
J08	Statistics/ Payment Tracking Includes reports and other statistical data, including all RICO reports such as RICO-2100 New Offence Register, FICO-0100 Forms to be Printed Control List, RICO-4400 Cases Disposed to Criminal Court, daily courtroom utilization report and verification report, and all RICO and RICM cash payments and receipt reports, analysis, adjustments.	8
J09	Disclosure	6
	Includes information requested by individuals in preparation for court cases.	
J10	Certificates of Conviction Part 2 Includes Court and POA records including Part 2 - Certificates of Conviction.	6

Code	Subject	Retention and Remarks
	Legal Affairs	
L01	Appeals and Hearings	P
	Includes zoning appeals, development and educational charges appeals, official plan appeals, and Committee of Adjustment appeals. Records include notices of appeal, all transcripts and related documentation regarding appeals, hearings, legal proceedings and final judgments. Also includes orders issued by regulatory bodies and boards.	
	Assessment Appeal Files	
	Notice of Application to O.M.B.	-
	O.M.B. Hearing Files	
	 Zoning By-law Appeals and Amendments 	
	Excludes:	

	 Litigation - see Claims - L02-L03 Harassment & Violence - see H15 	
L02	Claims Against the Municipality	Resolution of
LUL	Includes all litigation and insurance claims made by other parties against the municipality.	claim and all appeals + 2
	Statement of Claims (Against and by)	Ultimate
	Excludes:	limitation = 15
	Appeals and Hearings - see L01	years
L03	Claims by the Municipality	Resolution of
	Includes all litigation and insurance claims made against other parties by the municipality.	claim and all appeals + 2
	 Statement of Claims (Against and by) 	
	Excludes:	
	Appeals and Hearings - see L01	
L04	Contracts and Agreements - Under By-Law	Act or
	Includes all agreements entered into by the municipality which require a by-law for approval. Includes construction contracts, collective agreements, child care centres/home child care agency licensee agreements, development front-ending agreements, and subdivision agreements. Also includes agreements regarding tax arrears payment extension, easements, encroachments, area ways, laneways and records transfer.	omission on which claim is based took place + 15**
	Agreements (User)	
	Agreements (Part of By-law)	
	Major Tenders (Successful)	
	Minor Successful Tenders	
	 Development – Site Plan Control Agreements 	
	 Site Plan Approval Applications & Agreements 	
	Excludes:	
	 Office Equipment Maintenance Agreements - see L14 	
	Contracts regarding Land - see L07	
	Insurance Policies - see L06	
L05	Line fence agreements – see P01 Insurance Appraisals	S + 15
	Includes appraisals of municipal property for insurance purposes.	5 + 15
L06	Insurance Policies	Expiry of
	Includes municipal insurance policy documents, such as vehicle, liability, theft, and fire insurance.	policy + 15
	Excludes:	
	Employee Group Insurance - see H02	
	Third Party Contracts - see L04	
L07	Insurance Claims – see L03	
LU7	Land Acquisition and Sale	Property
	Includes records regarding real estate transactions and conveyance of land such as lot sales, alley closings and allowances whether through voluntary transactions or expropriation. Includes leases, deed including underground storage	disposition + 10**

	abandonment record, expropriation plans, purchase letters and appraisals.	
	Exchange of Lands File	x
	Expropriation Files	
	Land Appraisal Files	
	Land Purchases	2
	Purchase of Land Files	
	Real Estate Files (Not part of By-law)	
	Real Estate Supporting Files	
	Sale of Lands Files	
	Excludes:	
	Tax sales – see F22	8 R
L08	Opinions and Briefs	S**
	Includes copies of opinions and briefs prepared by the municipality's legal counsel	
	on specific issues and by-laws.	
L09	Legal Opinions Precedents	S**
L09	Includes records regarding judgments and decisions which may affect the	3
	municipality's position in actual or potential legal matters.	
L10	Federal Legislation	S
	Includes records regarding bills, acts and regulations enacted by the Parliament of	
	Canada which affect or are of interest to the municipality.	0
L11	Provincial Legislation Includes records regarding bills, acts and regulations enacted by the Ontario	S
	Legislature which affect or are of interest to the municipality.	
	 Legislation – Last 10 Years 	
	 Municipal Freedom of Information – Manual 	
L12	Vital Statistics	Р
L 12	Includes registers of births, deaths and marriages. Registers include license or	
	permit serial numbers, date of issue and name of the parties.	Marriage
	Birth Register (Older Records)	licence
	 Death Register (Older Records) 	applications
	 Marriage Register 	2 years
	Vital Statistics	
	Excludes:	
140	Population Statistics - see Demographic Studies - D01	Delivery of
L13	Prosecutions	Delivery of judgement + 7
	Includes records regarding prosecutions to enforce by-laws and federal and provincial legislation.	Judgement + /
	Prosecution Files (Re: Building Infractions)	
	Excludes:	
	By-Law Enforcement - see P01	
	Appeals and Hearings - see L01	
L14	Contracts and Agreements – Simple	Expiry of
	Includes contracts and agreements which do not require by-law approval, such as	contract + 2**
	equipment rental and service contracts and vehicle lease, purchase agreements,	Long term
	waste removal agreements, apprenticeship training contracts, vehicle leases,	Long term

	housing service managers and long-term care home licensee agreements relating to funding, service accountability and charges between licensees and authorized persons or residents. Also includes consents required under The Canadian Anti- Spam Legislation (CASL)	care service providers = expiry + 7
	Agreements (User)	
	 Agreements (Not part of By-law after term) 	
	 Contracts (Not part of By-law & after termination) 	
	 Contracts Files (on completion) 	
	 Leases (Expired, Not Part of By-law) 	
	Rental Agreements	
2	Excludes:	
	 Contracts and Agreements Under By-Law – L04 Line Fences agreements – see P01 	

Code	Subject	Retention and Remarks
	Media and Public Relations	
M01	Advertising	1**
	Includes records regarding public advertising in magazines, newspapers, radio, television, and transit.	
	Advertisements	
	Excludes:	
	 News Releases - see M06 Recruitment - see H11 Elections - see C07 	
M02	Ceremonies and Events	5**
	Includes records regarding participation in special events, openings, and anniversaries, such as Remembrance Day and Winter Carnival. Also includes records regarding the set-up and running of special events.	
	Receptions & Special Events Files	
	Excludes:	
	 permit to hold event – see P11 	
M03	Charitable Campaigns/Fund Raising	1
	Includes records regarding the raising of funds and donations for the municipality, for municipality run programs or for other charitable organizations. This would include the United Way, Cancer Fund, community interest groups, etc.	
	Excludes:	
	Receipts - see F19	
M04	Complaints, Commendations and Inquiries	5**
	Includes records regarding commendations, requests for information, and very general types of inquiries and general complaints related to services provided by the municipality. Also includes concerns about services offered by the municipality, inquiries about council proceedings and congratulatory letters. May also include compliance letters issued in response to a lawyer's request.	×
	Building Compliance Letter	

	Inquiries from Public	
	Excludes:	
	 Accessibility of Records (Freedom of Information) requests - see A17 Grievances or harassment/violence complaints by or against employees - see H14, H15 Employee recognition - see H21 	
M05	News Clippings	1**
	Includes clippings from newspapers, information from journals and other printed media. May also include information related to online media coverage, radio or television clips.	
	Newspaper Clippings	
	Excludes:	
	 Clippings used as reference material - see relevant subject. 	
M06	 News Releases Includes background notes and final versions of news releases issued. Includes messages for inclusion in special event programs. Newsletters to Residents 	1**
M07	 Publications Includes typed manuscripts, artwork, printed copies and related records regarding the publication of tourism information, program and services pamphlets, trade shows, current events, industrial directories, business directories, and maps. May include annual reports of a non-financial nature as well as copies of social networking sites (website, Facebook, etc.) published by the municipality. Publications 	S** S+3 if publication is subject to copyright or trademark
M08	Speeches and Presentations	1**
	Includes background notes and final versions of speeches, presentations and news conferences given by elected and non-elected officials. Excludes:	
	 Media coverage of speeches/presentations - see M05 News Releases - see M06 	
M09	Visual Identity and Insignia Includes records regarding branding and the standards which apply to graphic designs as part of a Visual Identity Program. Includes trademarks, logo and letterhead design, signage, flags, vehicle identification, etc. Also includes records regarding corporation insignia and seals of office.	S+5**
M10	Website & Social Media Content Includes records of website content and copies of web pages created by the municipality for general public use. Also includes information on social media sites such as Facebook & Twitter. Excludes: • Published website content – see M07	S
M11	 Published website content – see Mo? Public Relations and Public Awareness Incudes outgoing letters of support, congratulations, greetings, honourable achievement awards, welcome letters, etc. Also includes issues regarding internal/external communications. Includes programs designed for public awareness and engagement. 	5**
M12	Include certificates of copyright, applications for patents and trademark registration. Also includes monitoring and enforcement of authorized use of	Copyright, patent or trademark

copyright, trademarks and patents including copyright use permission requests.

expired or last use + 5 years

Code	Subject	Retention and Remarks	
	Protection and Enforcement Services		
P01	By-law Enforcement	6**	
	Includes records of municipal efforts to enforce bylaws such as parking tickets and fence-line disputes. Includes order to comply, inspection reports, stop work orders, working notes, correspondence, exhibits, photographs, line fence agreements, etc. • By-law Enforcement Officer Report • By-law Infraction & Violation Receipts • Fence Viewers Awards • Fence Viewers File • Prosecution Files (Re: Building Infractions) • Stop Work Orders • Zoning By-law Enforcement Files – Infractions Excludes: • Health & Fire Inspections - see P07 • Investigations – see P08 • Environmental Monitoring - Industrial/Commercial - see E05 • Prosecutions - see L13 • Animal Control Enforcement - see P14 • Lottery license Enforcement - see P09		
P02	Daily Occurrence Logs Includes daily occurrences logs maintained by the Chief Building Official.	5**	
P03	Emergency Planning and Response Includes records regarding the planning, testing, rehearsal of and response to emergency, safety and contingency measures. May also include records of previous disasters including emergency command centre operation, response reports, press clippings, etc. • Emergency Plan	S** or expiry of plan + 5 if Canadian Environmenta I Protection Act applies	
P04	Hazardous Materials	S+5	
	Includes information and reports on chemicals and substances that pose fire or environmental hazards such as PCBs, refrigerants and halocarbons, also includes Material Safety Data Sheets (MSDS) and records dealing with toxic substances control, halocarbon charging records, halocarbon leak tests and release reports, transportation and effects as well as records of pesticide use and environmental spills		
	Excludes:		
	 Staff Safety Training - see H04 Personal exposure - see H17 Manifests - see E07 	×	
P05	Incident/ Accident Reports	5	
	Includes vandalism and security incident reports and reports of accidents that occur at recreational facilities and other municipal properties.		

	Excludes:	
	 Security - see A18 Accidents of Municipal Staff - see H04 Compensation claims and vehicle accidents - see L02 or L03 Long Term Care Home medication incidents - see S18 	
	Private Child Care Centre incidents – see S14	
D 00	Municipal Child Care Centre incidents – see S10	luces estimate
P06	Building and Structural Inspections Includes building and structural tests and inspection reports relating to work platforms; plumbing and sprinkler systems; fire alarm circuits, power supply and system; fire suppression systems; electrical; and other structural inspections. Also includes inspections of marijuana grow operations after appropriate notification from a police force.	Inspections = 5 initial fire system test report = life of system
	Inspection Reports (Building)	
	Non-Occupancy Agreement Files (Re: By-law)	
	Plumbing Reports	
	Excludes:	
	By-Law Enforcement – see P01	
P07	Health and Fire Safety Inspections	S, minimum 1
	Includes Fire Marshall's, Public Health and related health and safety violation and verification inspection reports conducted or performed on private, public and commercial properties.	year
	Fire Marshall's Reports	
	Fire Prevention Inspection Reports	
	Fire Truck Inspection Reports	
	Excludes:	
	Internal Health & Safety Inspections – see H04	
	 Routine building and structural inspections – see P06 	
P08	Investigations	10**
	Includes records of investigation pertaining to law enforcement, or the origin or cause of traffic accidents, serious occurrences and abuse allegations, ambulance and fire response scrutiny.	
	Accident Reports	
	Excludes:	
	 By-law Enforcement – see P01 Harassment & Violence staff investigations – see H15 	
P09	Licences	Expiry of
	Includes records regarding licences administered by or required by the municipality, or required by the province, such as licensing for dog kennels, dogs, liquor, cemetery, crematorium, funeral establishment licenses, businesses, lotteries, accessible transportation operation and quarries, etc.	licence + 2
	Duplicate Dog Licences	
	License Application (Re: Lottery)	
	Licenses (After Expired) (Re: Lottery)	
	Vendor's Licence	

	Excludes:	
	Marriage Licences – see L12	-
P10	Building Permits	Р
	Includes permits issued to builders, contractors, and residents giving them permission to build or renovate. Also includes permits for construction of cell towers and the structure for wind-powered turbines.	
	Building Maintenance Files (Permits)	
	 Building and Demolition Permits (Issued) Permits Issued (Re: Building) 	
	Excludes:	
	All other permits – see P11	
P11	Permits – Other	Expiry of
	 Includes applications and copies of permits issued by other government bodies within the municipality as well as permits issued by the municipality giving permission to hold special events, temporary road closure, drinking water works permits, transport oversize loads, erect signs, park on the street, etc. Duplicate Rental Permits (Re: Park) 	permit + 2
	Entrance Applications & Permits	
	Street Cut/Trench/Drain Permits	
	Excludes:	
	Building Permits – see P10	-
	 Encroachment Permits – see D16 	
	Burial Permits – see S09	
	 Road and lane opening/closings – see T09 	
P12	Warrants Includes all warrants issued for By-Law enforcement purposes. • Warrants	Execution of warrant + 2
		Court services search warrants – 40 years
P13	Criminal Records	Occurrence/
	Includes all documentation relating to individuals with a history of criminal activity.	investigation
	Excludes:	closed or disposition of
	 Staff Police Background Checks – see H16 Investigations – see P08 	charge + 5
-	Prosecutions – see L13	
P14	Animal Control	E+2
	Includes records regarding the control of household pets, strays, livestock and wildlife and livestock evaluation reports. Also includes records of distrained animals and pound animal records.	
	Animal Control Files	
	Livestock Affidavits	
	Small Animal Control Officer Reports	
	Excludes:	

	Dog Licenses – see P09	100 100 100 100 100 100 100 100 100 100
P15	Community Protection Programs Includes records on community protection and crime prevention such as Community Policy, Victim Services Neighbourhood Watch and Block Parents. Also includes programs aimed at public education on fire, water and traffic safety and similar programs. Records include correspondence and brochures. Also includes video surveillance footage of high incident and public spaces.	S+2**
P16	 Emergency Services Includes records regarding police, land ambulance, fire and rescue services Fire Department Members Fire Protection Agreements with other Municipalities 	S+5
P17	 EMS and Fire Significant Incident & Impact Reports Includes reports and statements documenting significant and noteworthy incidents events that occur when responding to an EMS or Fire, the role of the attending responders in the incident, and the actual or potential impact of these incidents. Building Fire Reports Fire Reports 	10
P18	 EMS and Fire Accident Response Reports Includes records relating to emergency services provided such as ambulance paramedical services and patient transport, and fire suppression and emergency call response. Includes ambulance call reports (ACR), emergency response reporting, fire call reports and fire cause identification. Accident Reports Fire Reports Excludes: 	10
P19	Investigations – see P08 EMS and Fire Statistics	S+2
- 13	Includes records relating to performance plans and the associated statistical reporting of performance, calls and accidents involving emergency medical services, traffic and work-related issues	512
P20	 Prohibition Notices & Orders Includes prohibition orders, notices and correspondence related to prohibition under regulations such as Source Drinking Water Protection. May also contain building code applications denied because of prohibition. Orders under Building Code Act (Completed) 	15
P21	Facilities Routine Water Use, Monitoring and Testing Includes records regarding the testing of swimming pool or splash pad water for chlorine and pH levels, water outlet inspections, the number of bathers per day, any rescues or breakdowns of equipment. Also includes routine testing, monitoring and flushing of water systems in recreational camps, child care and long-term care facilities.	Pools and recreational camps = 1 Child care facility plumbing flush and water testing = 6

Code	Subject	Retention and Remarks

	Recreation and Culture	
R01	 Heritage Preservation Includes records regarding heritage and historical development, including designations and registers of buildings, districts, and cemeteries as well as archaeological digs, archeological and heritage assessments, and heritage conservation district studies and plans. May also include heritage registries. Excludes: Historical Designation By-Laws - see C01 Natural heritage preservation – see E18 	P
R02	Library Services Includes circulation lists, recommendations for additions to library collections, information searches, inter-library loan requests and more general records regarding the operation of libraries. May include subscription renewals of magazines and receipts from book sales. May also include copy logs. Library Board Minutes	5
R03	 Museum and Archival Services Includes registers of holdings, museum programming, activity reports, historical society holdings, archival operations, conservation information and related records. May also include copy logs. Excludes: Record Centre Operations - see A10 	S + 3**
R04	 Parks Management Includes correspondence, descriptions, reports and other records dealing with the management design, set-up, landscaping and maintenance of specific municipal parks. Includes maps and plans. Also includes information dealing with maintenance of playground equipment. Parkland Maintenance Records Excludes: Building and Property Maintenance – see A20 	Park maintenance = 5** Playground equipment maintenance = 15
R05	Category removed. Records contained should be filed in other classification categories.	
R06	 Recreational Programming Includes correspondence, applications, registrations and general information regarding the development and delivery of recreational programs to the community such as youth, sport and fitness, adult education, crafts and other programs. Arena Files – Financial, Fees Parks – Summer Program Files 	6 Program registration = 1

Code	Subject	Retention and Remarks
	Social and Health Care Services	
S01	Children's Day Care and Day Nursery Services	S+3
	Includes general program information regarding childcare programs such as municipal and private day care and day nursery services. Also includes general resource information used in counselling children and parents involved in these	

	programs as well as records regarding operations, waiting lists, drinking water testing requirements and fire drills requirements.	
	Excludes:	
	 Children's services not related to day care and nursery schools – see S07 Day care and nursery school enrolment records – see S10 Home day care program clients – see S15 Medical client records - see S06 Day care and day nursery facility operation records – see applicable category Water, Plumbing and flushing records – see P21 Fire drill records – see H04 	
S02	Elderly and Supportive Assistance Services	S+3
	Includes general program information regarding programs intended to improve the quality of life for senior citizens and the disabled such as home care, day programs, housing and transit subsidies. Includes general resource and long-term care facility information used in counselling seniors considering moving to a long-term care facility, Meals on Wheels program and adult day programs. May also include waiting and vacancy lists for Long-Term Care homes or other programs and Indigent Elderly Patient reports. Excludes:	S+3
	 Long Term Care Facility Residents - see S03 Long Term Care Operations - see S18 Disability Support Clients- see S11 	
S03	Long Term Care Facility Clients	Discharged +
	Includes records regarding individual residents of retirement residences and homes for the aged long-term care homes including resident care plans and conferences, applications for funding, weight monitoring, adverse drug reaction and use of physical restraint and monitoring records and use of targeted substances. Also includes testing for tuberculosis upon admission. Excludes:	10
	General program information - see S02	
	 Serious occurrence and abuse allegation investigation involving program participants (non-staff) – see P04 	
	 Serious occurrences and abuse allegations involving municipal staff – see H15 	
S04	Community and Social Assistance Services	S+3
	Includes general program information regarding assistance programs and support available to residents and the homeless within the municipality. Includes general resource information used in counselling recipients regarding community support services, life skills, services to obtain housing and maintain housing, emergency assistance, social assistance options and information pertaining to Employment Support Programs. Excludes:	
	Ontario Works Case Records – see S05	
		1
	Social Housing Programs – see S12	
	 Social Housing Programs – see S12 Housing and Homelessness research and initiatives – see S12 	
,	 Social Housing Programs – see S12 Housing and Homelessness research and initiatives – see S12 Social and health care planning and management – see S18 	
S05	 Social Housing Programs – see S12 Housing and Homelessness research and initiatives – see S12 	After

	recipients and residents in subsidized housing. May include Income Reporting Cards.	outstanding
	Excludes:	family suppor issues = 10
S06	 General program information – see S04 Medical Case Clients Includes case records regarding communicable diseases, venereal diseases, dental care, maternal care, respiratory, gastrointestinal or infectious disease outbreaks, medication errors, etc. Includes reportable diseases reports. 	Discharged as a client + 15 years Note: reportable diseases may
S07	 Children's Services Includes general program information regarding programs benefiting developmentally handicapped children, abused children and other children's programs. Also includes general resource information used in counselling children and parents involved in these programs. May include general CAS (Children's Aid Society) information as well. Excludes: Medical client case records – see S06 Day care and day nursery programs – see S01 	be longer S+3
S08	Public Health Includes records regarding public health programs such as health and safety education, school health programs, infection control, family planning and disease control including immunization. Excludes: • Medical Client case files – see S06	S
S09	Cemetery Interment Includes cemetery license, burial permits, maps, plot ownership records, deemed cancellations, death certificates and warrants to bury, interment or scattering rights certificates, created remains and body disposal registers, and indexes for municipal cemeteries and abandoned cemeteries. Excludes: Building and Property Maintenance - see A20 Promotional materials - see M07 Price lists and cemetery operation - see S20	P Transfer to archives if no longer managed Burial permits = 2
S10	 Day Care and Day Nursery Clients Application for enrolment for day care and day nurseries, child's name, home address, date of birth, names, addresses, phone numbers of parents, place at which they can be reached, etc. Excludes: Handicapped children services – see S07 Serious occurrence and abuse allegation investigation involving program participants (non-staff) – see P08 Serious occurrences and abuse allegations involving municipal staff – see 	Last participated date + 3
S11	H15 Disabilities Support Clients Includes records dealing with applications for and provision of services and funding support to persons with mental or physical disabilities including service and support profiles, and accessible transportation eligibility application and	No longer receiving support + 7

517	Client Care Coordination	No longer
	records related to research, action plans, governance, evaluations, statistical information, and action plans. Includes records related to Long-Term Care facility capacity and service planning and copies of records required for reporting purposes. Also includes program marketing plans and presentations.	
S16	Social and Health Care Planning and Management Includes records related to social, health care and coordinated care initiatives planning, process definition, and program monitoring and evaluation. Includes	7
	 Excludes: Day care and day nursery clients – see S10 	
	pertaining to the child as prescribed by the Ministry under the Child Care and Early Years Act, 2014 and eligibility requirements for the program. May also include referral letters from third party agencies, custody documents and medical referrals.	date + 3
515	Home Child Care Program Clients Client records include the completed and signed enrolment form and information	Last participated
215	Provider files (eligibility requirements), correspondence, inspections, serious occurrence reporting, health unit reporting, Director's directions, attendance records & financial reconciliation information.	last
S14	H15 Home Child Care Program Administration	3
	 Serious occurrence and abuse allegation investigation involving program participants (non-staff) – see P04 Serious occurrences and abuse allegations involving municipal staff – see 	
	documentation, rent calculations and notices, leases and consent forms. Excludes:	
S13	Housing Tenant Clients Includes information regarding social housing applications, and records regarding housing tenants such as personal identification, income verification	No longer resides + 5
	 Resources used to assist potential tenants – see S04 	
	Includes records and correspondence related to housing programs such as municipally owned and managed properties, the non-profit housing corporations, Strong Communities Rent Supplement program, landlords, and other housing providers. Records include Service Manager's Housing Plan and Housing Provider annual reports as well as unsuccessful applications for social housing. Also includes records and correspondence related to affordable housing initiatives developed by the Federal Government, the Provincial Government and/or the municipality such as programs include construction of new rental housing/units, rent supplements, home ownership, home repairs and home modification initiatives. Excludes:	
512	Housing Services	10
	 Excludes: Children's program information – see S07 Serious occurrence and abuse allegation investigation involving program participants (non-staff) – see P08 Serious occurrences and abuse allegations involving municipal staff – see H15 	
	approval, behaviour support plans, intrusive behaviour intervention and crisis situation incident reporting. Also includes personal support plans and records for individuals as well as summary reports relating to support services provided for people with disabilities.	

	Includes records regarding individual clients and their care coordination planning. Excludes:	receiving support + 10
	 Public health medical client information – see S06 	
S18	Long Term Care Operations Includes records relating to administration/organization, health and wellness concerns and initiatives, outbreaks/health related issues, programming for residents, and volunteer programming within the Long-Term Care facility. Also includes vacancy lists, client satisfaction surveys, quarterly and annual evaluations of facility programs and responses to client behaviour and violence zero tolerance, staff training, complaints review, reports required for regulatory reporting purposes such as the health care organization annual quality improvement plans, and patient and caregiver complaints summary reporting, controlled drug substances records, and drug record book identifying narcotics received by the Long-Term Care facility outside of the routine medications which are dispensed to residents. Excludes:	4
	 complaints – see MO4 serious occurrence and abuse allegations investigation – see P04 Food preparation & Service monitoring – see S19 	
S19	Food Preparation and Service Includes records relating to food production for residents of municipally managed Long-Term Care Homes and visitors (non-residents) as well as Child Care Centres. Includes the approved menu cycle and menu substitutions, records relating to food quality such as temperature and inspection records, client responses to food quality and private lab inspection reports.	1
S20	Cemetery Operations	Contract
	Includes records relating to the business operation of a municipal cemetery including price lists and removed markers records.	fulfilled or no longer applies
	Excludes:	+ 6 years
	 burial permits, interment records, etc. – see S09 	

Code	Subject	Retention and Remarks
	Transportation Services	I
T01	 Illumination Includes records and studies regarding the installation and repair of equipment used to illuminate roads such as street lights, pedestrian crossover lights, etc. Also includes records on power consumption. Streetlighting 	Removal of the equipment + 6 Specifications = P
T02	 Parking Includes records and studies regarding municipal parking issues such as handicapped parking, lot and garage operations, fire routes and employee parking. Fire Access Route Files 	Closure of lot or space + 6
Т03	Public Transit Operations Includes records regarding public transit systems. Includes schedules, routes, maps and similar information. Also includes project records, route administration and planning, fare policies, intergovernmental transit co-ordination. Excludes:	Closure of route/ shelter/ stop + 1**, 2- year minimum retention

	 Accessible transportation application and approval - see S11 Driver scheduling – H01 	
Т04	Road Construction	Project
	Includes records and studies regarding construction projects on roads. Includes the construction of new roads and major improvements to existing roads, such as resurfacing, widening, etc.	finished + 1** Specifications = P
	Road Construction Records	
	Road Cuts	
	Road Widening Files – Deeds 10' Strips	
	Excludes:	
8	 Design and Planning - see T05 Routine maintenance and minor improvements to road systems - see Road Maintenance - see T06 As-Builts - see A25 	
T05	Road Design and Planning	Project
	Includes estimates, studies and other records regarding the design and planning of specific road construction projects. Also includes design of curbs and sidewalks, cycle ways, footpaths, walkways, etc.	finished + 6 Specifications
	Design Estimates	= P
	Road Studies – Various Types	
T06	Road Maintenance and Salt Usage	7
	Includes records and studies regarding the inspection and maintenance of roads. Minor repair maintenance includes the installation of culverts, minor repairs to the road surfaces, curbs and side-walks, cycle-ways, footpaths, walkways, etc. Routine maintenance includes grading, ploughing and sanding of roads, and snow removal and cleaning.	Specifications = P
	Also includes Salt Management Plan and revisions, yearly review, reports, other records, studies, and information regarding salt usage and contamination from salt used on roads. Includes training program materials and records of training for all personnel when managing or performing winter maintenance activities involving the use of road salts.	
	Monthly Road Reports	
	Road Management Reports	
	Roads – Snow Removal Agreements	
	Road Tour Reports	
	Excludes:	
	 Non salt usage training records - see H03 	
T07	 Signs and Signals Includes records and studies regarding the manufacture, installation, servicing and maintenance of signs and signals. Excludes: Visual Identity Program - see M09 	Removal of sign/signal + 1
T08	Sign Permits – see P11 Traffic	Project
100	Includes records and studies regarding the flow of traffic on roads. Includes intersection drawings, pedestrian crossovers, crossing guards, traffic counts, accident statistics and related records. Also includes records regarding impacts of	finished + 1**

	temporary road closures for special events.	Temporary
	Monthly Road Reports	road closures
	Road Closing Files	= 2 years
	Excludes:	
	 Permits for temporary closure – see P11 	
T09	Roads and Lanes Openings/ Closures	Project
	Includes records on roads and lanes closed on a permanent or regular basis. Records include reports, appraisals, correspondence and district court applications. As well as records related to requests to open road and street allowances. Excludes:	finished + 6
	 Temporary road closures - see T08 Land Sales - see L07 Road Closing By-Laws - see C01 	2
T10	Field Survey/Road Survey Books Includes engineering field survey notes as well as books. • Engineering Drawings & Surveys	Project finished + 6
T11	Bridges Includes engineering field survey notes as well as books.	Project finished + 6 Specifications = P

Code	Subject	Retention and Remarks
	Vehicles and Equipment	
V01	Fleet Management Includes records of summary fleet information and fleet records for each vehicle (including attached devices such as Fire–Fighting Chassis Mounted Aerial Devices) leased or owned, operated and maintained by the municipality. This includes plate permits, CVOR certificates, operating manuals, routine/daily inspections, vehicle history files, ignition interlock device installation, and vehicle maintenance, registration and disposal.	Disposal of equipment + 2
	Vehicle & Equipment Maintenance Records	
	 Excludes: Insurance Policies - see L06 Accident Claims - see L02, L03 Leases/Contracts - see L14 	
V02	Mobile Equipment Includes records and operating manuals regarding mobile (motorized) equipment used in conjunction with vehicles. Also includes routine inspections, maintenance and history files on equipment such as generators, pumps, snow-blowers, sanders, etc.	Disposal of equipment + 1
V03	Transportable Equipment Includes operating manuals and records regarding transportable equipment used by the municipality. Also includes routine inspections, maintenance and history files on equipment such as lawnmowers, hoses, weed-eaters, drills, and rescue equipment.	Disposal of equipment + 1
V04	Protective Equipment	Disposal of

	Includes operating manuals and records regarding protective equipment used by the municipality. Also includes routine inspections, maintenance and history files on equipment such as portable fire extinguishers, rescue equipment, breathing apparatus, breathing tanks, down alarms, etc.	equipment + 3
	Fire Apparatus Files	
	Fire Equipment Inventory Files	
	Fire Truck Inspection Reports	
	Excludes:	
	 Uniforms and Clothing - see A14 	
V05	Ancillary Equipment Includes records regarding fixed equipment, which is non-vehicle and non-office in nature. Includes equipment such as work or suspended platforms, lifting devices not attached to a structure, appliances such as autoclaves and dishwashers, garbage compactors, industrial shredders etc. Includes correspondence, equipment user and procedural manuals, warranty, routine inspections, maintenance, licences and history records. Includes setup tests and manuals. Excludes:	Disposal of equipment + 1 Set-up tests = until superseded
	Gasoline storage tanks – see E24	
	Mechanical & operational systems integral to building structure – see A26	
	 Private/small water systems – see E22 	

Code	Subject	Retention and Remarks
	Annual Reporting	
Y00	Annual Reporting	S+7
	Annual Reports (see department)	
	Building Reports Annual	

Code	Subject	Retention and Remarks
	Forms	1
Z00	Forms Includes any forms, handouts, information packages, etc. for either internal or external use. Also includes tender templates and specifications.	S