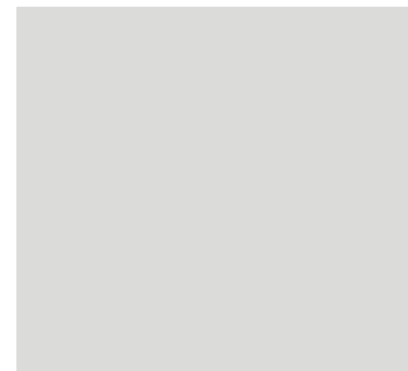




2023 PETERBOROUGH POLICE SERVICE ANNUAL REPORT





CORE VALUES

Integrity and loyalty
Empathy and fairness
Impartiality and transparency
Respect and civility
Courage and leadership

MISSION

To promote the safety of citizens and the protection of property through an appropriate balance of law enforcement, problem solving and crime prevention initiatives.

This is based on the philosophy of community policing that involves working in partnership with citizens and other community stakeholders.

VISION

To be the best police service, providing the highest standard of professionalism in partnership with our community.

Professional

Friendly

Helpful



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On behalf of the Peterborough Police Service Board, I am honoured to present the 2023 Annual Report of the Peterborough Police Service. As you will read in this report, it is through all levels of the Service, levels of government and partnerships with the public and community stakeholders that keep our community safe, successful and strong. The civilian and sworn members continue to meet the needs of the community by adhering to the mission of providing friendly, professional and helpful service.

On January 9, 2023, it was with great pleasure the Board officially welcomed our new Police Chief Stuart Betts. Chief Betts' innovative strategies and commitment to transparency have greatly enhanced public trust and safety. In addition, we welcomed new recruits who bring unique skills and fresh perspectives that are crucial for our continued success. At the same time, we extend our heartfelt goodbyes to those who have left our organization. Whether retiring after many years of dedicated service or moving on to new opportunities, their hard work and contributions have been invaluable.

As we reflect on the past year, under the leadership of Chief Betts and the hard work of the whole service, the community saw a 22% increase in criminal clearance rates over 2022, despite an increase in criminal calls. There are

other notable achievements such as the Service's K9 unit responding to 908 calls resulting in 38 arrests related to weapons and drug offences while also placing in the top ten at the Canadian Police Canine Association trials.

This year will see much work being done to address the new Community Safety and Policing Act which came into effect on April 1, 2024, replacing the 1990 Police Services Act. This new Act aims to improve community safety, strengthen police oversight, update policing methods and set uniform training standards.

It is my honour to work with the Board and Service Members to ensure our initiatives benefit the community where we live and work. The Board is committed to supporting the Peterborough Police Service by providing adequate staff and necessary tools while also maintaining fiscal responsibility. Internally, a special thank you goes to our entire team, sworn and civilian. Your hard work, professionalism and commitment are the bedrock of our success.

We hope this annual report offers an insightful overview of the diligent efforts your police service puts forth daily to deliver the highest level of service to the City of Peterborough, the Village of Lakefield and the Township of Cavan Monaghan.

Mary ten Doeschate
Chair, Peterborough Police Service Board



MESSAGE FROM THE BOARD CHAIR

Looking back at 2023, I'm truly amazed at what has been accomplished in just 12 months. It's a testament to the great people working at the Peterborough Police Service, a group I am fortunate to have joined in my first year as Chief of Police.

Some of these accomplishments are internal initiatives designed to set a foundation for enhancing our effectiveness at delivering service to the community for years to come.

None of this would be possible without the ongoing support of the Police Service Board.

Some public-facing accomplishments include:

- CCTV cameras in our downtown core, which have led to arrests of several high-profile crimes.
- In-Car Cameras that are continuously scanning for stolen vehicles, unlicensed drivers, and a variety of Highway Traffic Act violations, in addition to capturing poor driving behaviour and police/public interactions.
- New mobile technology on the phones of our foot patrol officers, enabling them to more easily identify and respond to calls for service, while, providing dispatchers with visibility of their location to enhance officer safety.
- Safer Public Spaces initiative to address the presence of open air illicit drug use.
- Newly trained Crowd Management Unit, deployed at Head of the Trent, demonstrations and other public events.
- New traffic monitoring devices, which provide

data-driven, evidence-based information to identify where, when and how many vehicles are speeding on our roads, to ensure police officers are deployed to be in a location for maximum impact.

- A 100% clearance rate of homicides in 2023, in addition to solving two others from 2022.
- The acquisition of a secondary facility to serve primarily for police administrative and training functions.

Some internal-facing accomplishments include:

- New member recognition initiatives.
- New promotional process for all ranks.
- New Senior Leadership Development, as the first phase of Leadership Development across all ranks, sworn and civilian.
- New workload dashboards to help move to data-driven, evidence-based responses to crime and workload drivers.
- New process to receive, manage and track all incoming and outgoing correspondence to ensure nothing is missed or over-looked.
- The launch of a values-based survey which will be used to create an internal roadmap for success and will complement the newly created 2024-2027 Strategic Plan.

Stayed tuned for the continuing progress we are making to better serve our communities of Peterborough, Cavan-Monaghan, and Lakefield.

Stuart Betts
Chief of Police



MESSAGE FROM THE CHIEF

Who we serve

98,807
POPULATION

148
SWORN
OFFICERS

77
CIVILIAN
MEMBERS



VILLAGE OF
LAKEFIELD



CITY OF
PETERBOROUGH

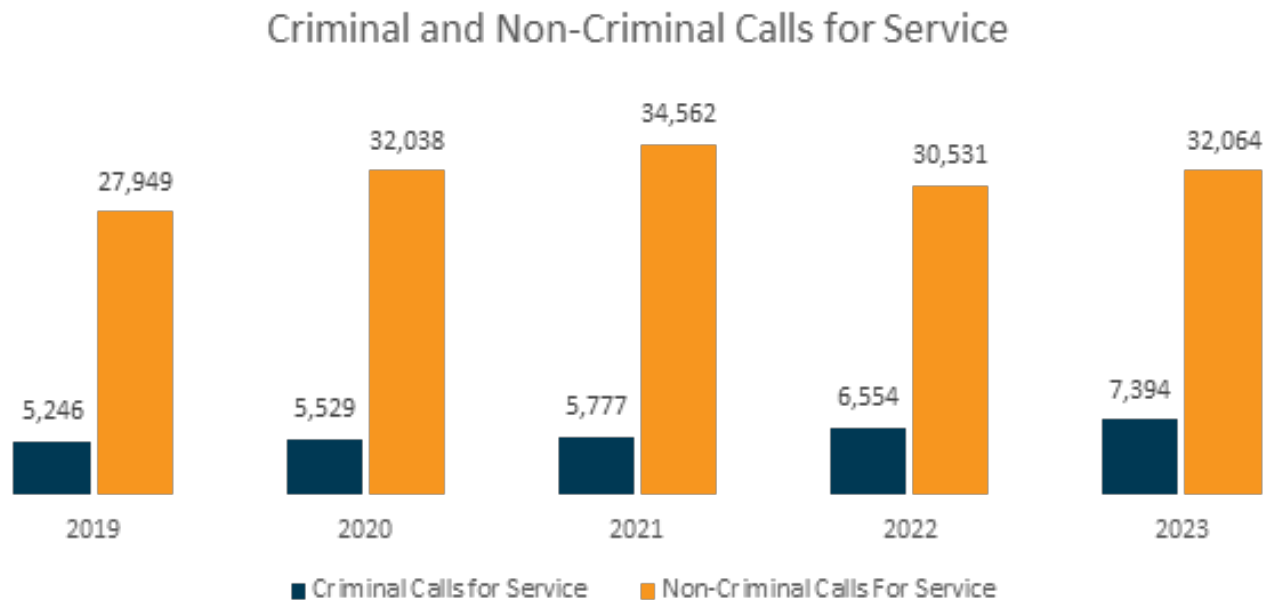
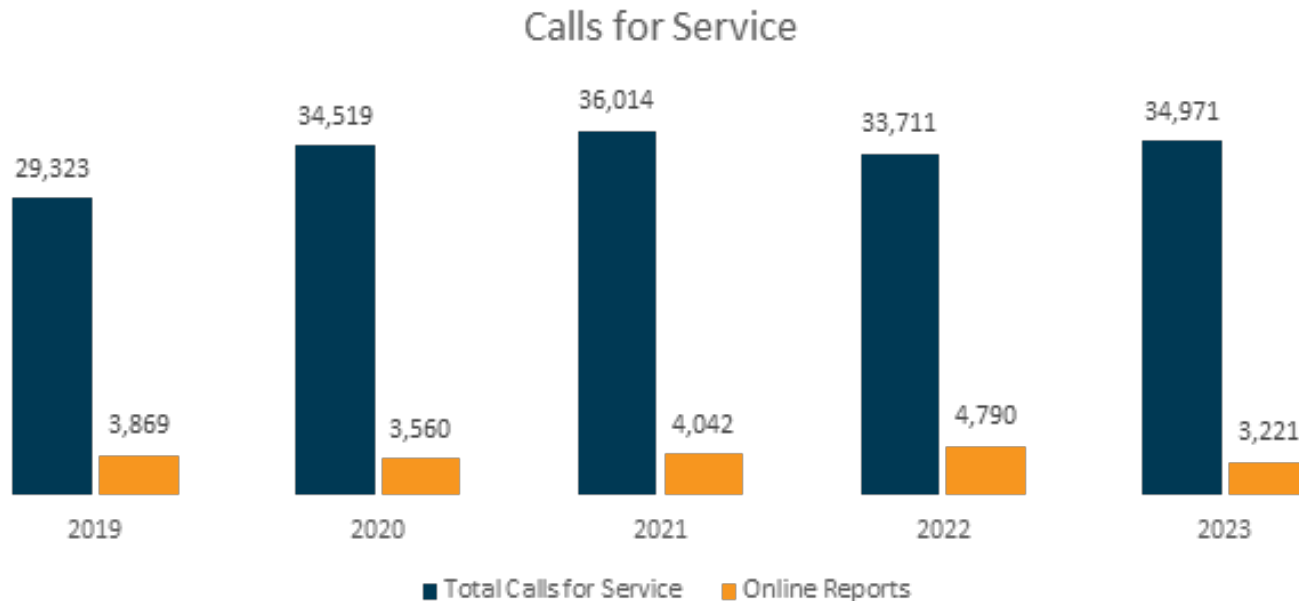


TOWNSHIP OF
CAVAN-MONAGHAN



Policing Picture

Calls for service tend to fluctuate over the years. In 2023, the Service received 34,971 total calls for service. Of those there were a total of 32,064 non-criminal calls for service in 2023, this was a 5% increase from the previous year. There was a 12.8% increase in criminal calls for service in 2023 with 7,394 reported.



Operations Division

UNIFORM COMMUNITY PATROL

TRAFFIC SERVICES

CANINE

MOBILE CRISIS INTERVENTION TEAM (MCIT)

EMERGENCY RESPONSE TEAM (ERT)

COMMUNITY SERVICES

TRAINING

REMOTE PILOTED AIRCRAFT SYSTEM (RPAS)

AUXILIARY UNIT

CHAPLAIN SERVICES



2023 Operations Statistics

**-10.0% DECREASE IN
COMMUNITY SERVICE CALLS**

1146 CALLS IN 2022
1031 CALLS IN 2023

**-21.8% DECREASE IN
CALLS INVOLVING YOUTH**

211 CALLS IN 2022
165 CALLS IN 2023

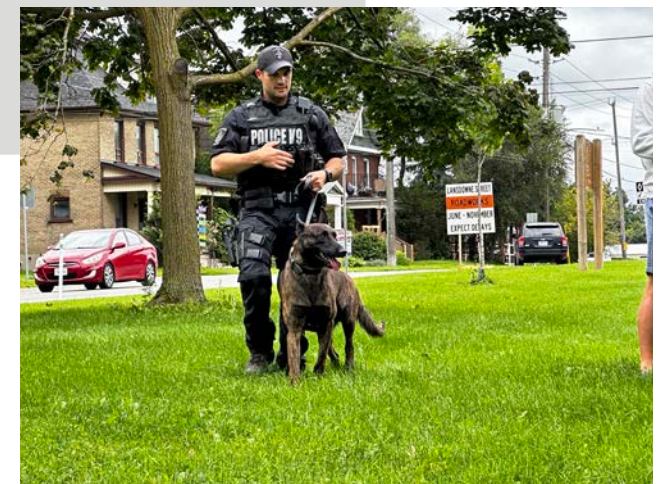
**-27.1% DECREASE IN
SUDDEN DEATH CALLS**

199 CALLS IN 2022
145 CALLS IN 2023

All Sudden Death calls require the attendance of a frontline Sergeant and Police Constable. In some cases officers from Forensics and Major Crime attend. In 2023, 45 suspected overdose deaths were investigated as major cases.

**+23.4% INCREASE IN
TRAFFIC COMPLAINTS**

3794 COMPLAINTS IN 2022
4681 COMPLAINTS IN 2023



Uniform Community Patrol

Area 1: Central

The heart of our City with a high concentration of restaurants and commercial businesses, government, and residential units. There are several urban park areas along with a marina on Little Lake.

8,760
OCCURRENCES
REQUIRING
POLICE RESPONSE



Area 2: North

The north end of the City with residential along with both commercial and industrial business, schools and Trent University. There are large greenspaces for all to access.

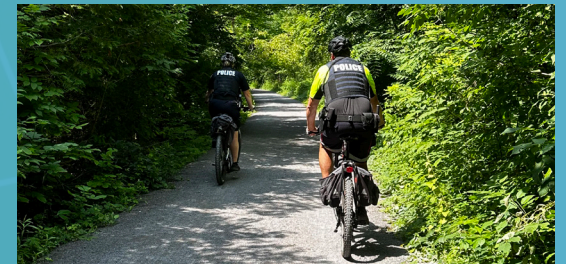
9,898
OCCURRENCES
REQUIRING
POLICE RESPONSE



Area 3: West

Consists of the City's west-end which covers a large area of residential, commercial, and industrial. This area includes Fleming College and Peterborough Regional Health Centre.

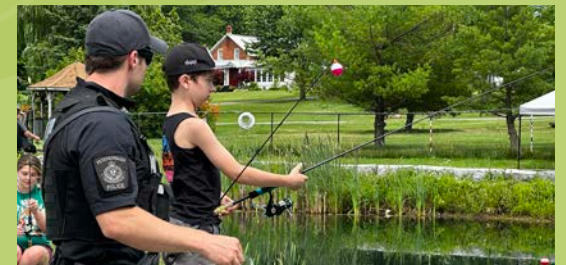
9,125
OCCURRENCES
REQUIRING
POLICE RESPONSE



Area 4: South/East

Encompasses the south and east end of the City and includes the historic Hunter Street Bridge, a portion of Little Lake and a commercial and retail area that includes Lansdowne Place Mall.

8,956
OCCURRENCES
REQUIRING
POLICE RESPONSE



Uniform Community Patrol

Area 5: Lakefield

Consists of the Village of Lakefield in Selwyn Township. Lakefield is a healthy and vibrant community with a mix of residential, commercial and industrial businesses.

771
OCCURRENCES
REQUIRING
POLICE RESPONSE



Area 6: Cavan-Monaghan

The Township of Cavan-Monaghan, a more rural area that includes the communities of Millbrook, Cavan, Ida, Mount Pleasant and Springville. It also includes the Peterborough Municipal Airport.

1,888
OCCURRENCES
REQUIRING
POLICE RESPONSE



Traffic Services Unit

The Traffic Unit is currently comprised of one Sergeant and four Constables.

In 2023, the Unit was often called upon to supplement the frontline in answering calls for service. Provincial Offence Notices (PONs) totaled 8,154 for the Service in 2023. There were 6,557 PON's issued in Peterborough, 400 PON's issued in Lakefield and 1,197 PONs issued in Cavan-Monaghan Township. These PONs were issued by both Traffic Unit Officers as well as frontline police officers.

The Traffic Unit is the primary response to serious motor vehicle collisions that may

involve fatal injuries. In 2023, there were eight vehicle collision reconstructions. These investigations take a significant amount of time to complete and require officers with specialized collision reconstruction qualifications.

The Traffic Unit is also constantly monitoring for the fatal four:

- Speeding
- Impaired Driving
- Distracted Driving
- No Seatbelt

TOP COLLISION INTERSECTIONS

- 1 Clonsilla Avenue & The Parkway
- 2 Lansdowne Street & The Parkway
- 3 Clonsilla Avenue & Sherbrooke Street

93

Impaired Offences

19

RIDE Details

RIDE STATISTICS

8,154 ↓4.5%
OVER 2022

PROVINCIAL OFFENCES NOTICES ISSUED

8

COLLISION RECONSTRUCTIONS



Mobile Crisis Intervention Team

In 2023, thanks to municipal and provincial funding, one of the two teams received funding for an additional two years. One team is a Canadian Mental Health Agency (CMHA) worker partnered with a PPS officer and the second is a mental health nurse partnered with a PPS officer.

The teams' primary responsibility is dealing with calls for service involving individuals experiencing an acute mental health crisis.

The two teams conduct follow up after the fact with individuals and help those, in need, to connect with other community agencies for

services they require.

These teams act as a liaison between CMHA HKPR and PPS and have helped reduce the officers' time spent at PRHC with patients waiting to be seen by the Crisis Unit.

In 2023, the MCIT apprehended 375 individuals which is a 73.6% increase from 2022.

There were 1,294 mental health occurrences in 2023, which is an increase of 43.1% from the previous year. There were 12 mental health diversions in 2023, which was a decrease of from 18 in 2022.



2 MCIT TEAMS

1294 MENTAL HEALTH OCCURRENCES

375 APPREHENSIONS
↑ **73.6%** OVER 2022

12 DIVERSIONS
↓ **15%** OVER 2022

Community Services Unit

The CSU partners with three school boards and each officer is tasked with maintaining regular contact with approximately 9-10 schools throughout the academic year.

The Unit's primary objective is to establish and nurture healthy connections between the youth and law enforcement. To achieve this, officers conduct educational sessions on subjects such as Illicit Street Drug Awareness, Cyber Bullying, Mental Health Awareness, and Social Media Issues. The programs have various grade-specific initiatives like KIDS (Grade 6 and 7), aim to empower students with essential life skills.

The officers are trained and certified in Violence Threat Risk Assessment (VTRA), enabling them to proactively address instances of violent behavior among students. By intervening early, the officers strive to prevent potential escalations of violence and safeguard the well-being of the school community.

The Community Development and Engagement Coordinator (CDEC) connects the community to the Service, while also providing internal training to our members with a focus on Diversity, Equity and Inclusion.

4 SCHOOL RESOURCE OFFICERS

40 SCHOOLS

1,031 CALLS FOR SERVICE

25 CHARGES LAID

261 REPORTS AUTHOURED



Training Unit

The Ministry mandates that officers undergo annual mandatory training in areas such as firearms, carbine rifles, Conducted Energy Weapon (CEW), defensive tactics, expandable baton, OC Aerosol, and scenario-based de-escalation techniques. This ongoing training is vital to maintaining proficiency and upholding the highest standards of knowledge, skills and abilities.

Each officer is required to complete Ministry-mandated In-Service Training, which equals 40 hours, annually. This training is overseen by

the Sergeant of the Training Unit, with support from 11 additional officers qualified to train Police Officers, Special Constables, and Auxiliary Officers. In 2023, the total allocated time for In-Service Training exceeded 12,000 hours.

In 2023, the Peterborough Police Service hosted four Ontario Police College (OPC) accredited senior courses - Criminal Investigations Training and Facilitating and Assessing Police Learning (pre-requisites to further senior-level courses), Investigating Offences Against Children and Coach Officer.



12,000+
**IN-PERSON
TRAINING HOURS**

31 **ONLINE COURSES
OFFICERS, RECRUITS,
CIVILIANS**

60 OFFICERS
**SPECIALIZED
TRAINING**

4,700 **HOURS OF
SPECIALIZED
TRAINING**

Emergency Response Team (ERT)

The Emergency Response Team (ERT) had a deployable strength of thirteen members in 2023 as well as having six fully trained Tactical Paramedics that perform that duty when required. The six members currently are employed by Peterborough Paramedics and provide this assistance outside of their regular Paramedic duties.

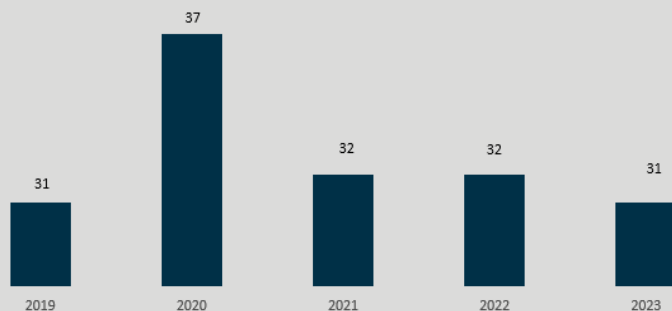
In 2023, three new ERT members were selected. Two members received Rappel Certification and there were 14 training days for the team.

All ERT members returned to front line policing duties on platoons in 2023 and are not associated with any specialty units within PPS. This provides uniform officers and the communities with a more readily available response to high-risk incidents.

The Team was deployed out of jurisdiction on eight calls to assist other police services, including Ontario Provincial Police (OPP), Durham, Peel and the Biker Enforcement Unit (BEU).

The Team responded to 31 calls for service in 2023.

ERT CALLS FOR SERVICE



13 ERT MEMBERS

2 RAPPEL CERTIFIED

14 TRAINING DAYS



Canine Unit

The Canine Unit (K9) provides specialized support in suspect apprehension, search and rescue, drug detection, and firearm detection. K9 is comprised of two dedicated Canine Handlers and three highly trained canines.

The K9 Unit frequently collaborates with other services and assists with ERT and Remotely Piloted Aircraft System (RPAS) operators, providing invaluable assistance.

In 2023, the K9 Unit responded to 908 calls for service resulting in 38 arrests related to weapons, drugs, and driving offenses.

The dedication and proficiency of the

Service's K9 were further demonstrated at the Canadian Police Canine Association Trials, where PSD Isaac and PSD Gryphon showcased exceptionally well with three top 10 performances. PSD Isaac secured 4th place in drug detection proficiency, while PSD Gryphon achieved 4th place in building searches and 5th place in drug detection proficiency.

They must complete biannual certification and continuous training mandated by the Ministry. They also do presentations and demonstrations for community groups.



908 CALLS FOR SERVICE

**38 ARRESTS RELATED
TO WEAPONS,
DRUGS & DRIVING
OFFENCES**

4TH & 5TH DRUG DETECTION

4TH BUILDING SEARCHES

**CANADIAN POLICE CANINE
ASSOCIATION TRIALS**

Remotely Piloted Aircraft System (RPAS)

The Remote Piloted Aircraft System (RPAS) continues to be a very beneficial asset to the Service and its members.

The part-time Unit was formed in 2021 with one qualified officer as a pilot.

In 2023, that number increased to six qualified officers as pilots.

In 2023, the RPAS was used 45 times on a variety of assignments (missing persons, motor vehicle collisions, demonstrations, and public events).

One of the larger events at which the Unit was called in was for Head of the Trent in

September. The RPAS was used to help officers manage the large crowds in both residential and business areas of our community by providing a bird's eye view to help officers on the ground.

The pilots completed 83 hours of training in the community and in combination with other units from the Service.

The Unit also conducted water training with Peterborough Fire Services in August.

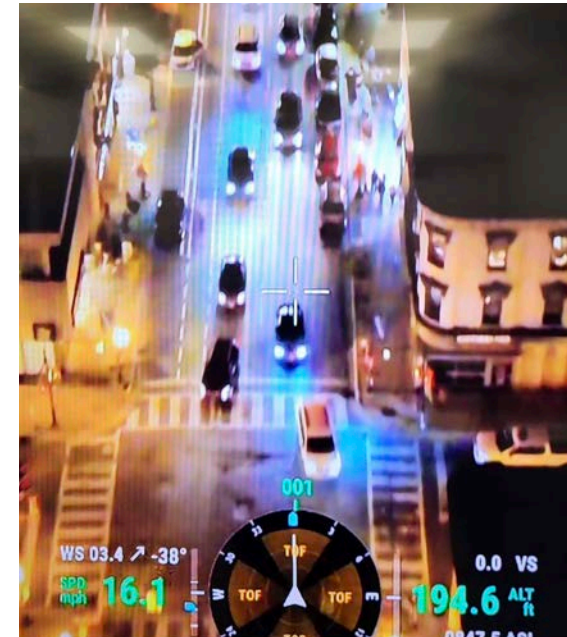
It is expected to be continued to be used an important tool for first responder safety and community safety.

45 CALLS FOR SERVICE

**MISSING PERSONS
MOTOR VEHICLE COLLISIONS
DEMONSTRATIONS
PUBLIC EVENTS**

6 QUALIFIED PILOTS

83 TRAINING HOURS



Auxiliary Unit

The Auxiliary Unit is comprised of one Inspector, two Staff Sergeants, three Sergeants and 22 Auxiliary Constables which are all volunteer positions. There are currently four vacant positions.

The members of the Auxiliary Unit are a vital part of the service provided to the City of Peterborough, Village of Lakefield, and Township of Cavan Monaghan. Established in 1999, the Auxiliary Unit will celebrate its 25th year in 2024.

There were three resignations in 2023; however, seven new members were added.

These new members are now active and assigned to the auxiliary platoon rosters performing all duties associated with the Unit.

The Auxiliary Unit fulfills several roles within the service with the uniform officer Ride Along, Home Guard Inspections, Child Seat Installation and Inspection, and Crime Prevention Through Environmental Design (CPTED).

In all, Auxiliary officers completed 2,803 volunteer hours in the community.



2,803 VOLUNTEER HOURS

3 RESIGNATIONS

7 NEW MEMBERS

274 RIDE-A-LONGS

140 HOMEGUARD INSPECTIONS

235 CHILDSEAT INSTALL/INSPECT

3 CPTED INSPECTIONS

THANKS FOR REACHING OUT

Thank you to our community members who took the time to share these words.

It means so much to our members. And it is why we do what we do. For community.

These are just a sample of letters, emails, and voicemails we receive.

To the Ptbo Police Force Staff:

I want you to know how much you are appreciated for all you do, every day, for us, to keep us safe even while putting yourself in harm's way.

I am so impressed with your drug busts. HUGE!! So impressive.

Keep up the great work you do for us. It must feel good to go home at the end of the day knowing you have done great - helping others.

We need you & are so grateful.

I would like to thank the police officers who helped my son and our family this evening, as well as the 911 dispatcher(s) who helped us.

My son struggles with mental health issues and left home while he was escalated, and didn't tell us that or where he was going. He had never done this before and I was distraught. Dispatch was helpful, professional, and reassuring. The officers who spoke to my son were absolutely perfect in their treatment of the situation. Calm, kind, respectful, and encouraging; not dismissive of his feelings or mine as his parent. All your staff ought to be commended. Thank you, Peterborough Police.

Just a support letter to let you all know, what a good job you do - all the time.

It ain't easy!

With much thanks & praise.

To whom it may concern,

On the evening of Wednesday September 27th, 2023 around 11 pm one of your officers attended our residence to respond to our concerns about teenagers repeatedly ringing our doorbell/knocking on our door, running away, and yelling obscenities from the street. We wanted to share how appreciative we are of how he addressed the situation.

The officer treated our concerns with extreme professionalism and did not make us feel like it was a frivolous concern.

Although, minor compared to other calls officers respond to, this incident was extremely upsetting to our family. The officer took the situation seriously, found the individual involved, spoke with them, and closed the loop by calling us back with an outcome.

The way he handled the situation was very much appreciated.

IN THE COMMUNITY

It is such an important part of policing to connect with our communities.



Thank you



OUR YEAR IN NUMBERS

89 SAFER PUBLIC SPACES
ENGAGEMENTS

42,923 9-1-1 CALLS
RECEIVED



48,586 SOCIAL MEDIA
FOLLOWERS



855 WELL-BEING
CHECKS

555 ELDER ABUSE
CALLS FOR SERVICE



30 FIREARMS
DESTROYED



**1,111 FOUND ITEMS
TURNED IN TO
POLICE**

**278 IN-CAR
CAMERA
VIDEO
REQUESTS**

**59 COMPLAINTS
RECEIVED**

**720 CRIME STOPPERS
TIPS**



**17 STUNT DRIVING
INCIDENTS**

**67 HATE/BIAS
CRIMES/
INCIDENTS**



**10 VEHICLES
PURCHASED
FOR FRONTLINE**

**10 VEHICLES
RETIRED FROM
FRONTLINE**

Investigative Services Division

MAJOR CRIME UNIT
STREET CRIME UNIT
INTELLIGENCE UNIT
FORENSIC IDENTIFICATION SERVICES
CRIME ANALYSIS UNIT
VICTIM SERVICES UNIT
SPECIAL VICTIMS UNIT
DOMESTIC VIOLENCE & ELDER ABUSE
HIGH RISK UNIT
FRAUD UNIT
DRUGS UNIT
E-CRIME UNIT
SEX OFFENCE UNIT
CRIME STOPPERS



2023 Investigative Statistics

**+12.8% INCREASE IN
REPORTED CRIMES**

6,554 CRIMES REPORTED IN 2022
7,394 CRIMES REPORTED IN 2023

**+22% INCREASE IN
CRIMINAL CLEARANCE RATE**

37.2% CLEARANCE RATE IN 2022
45.4% CLEARANCE RATE IN 2023

CRIMES

ROBBERY
FRAUD
THEFT
ASSAULTS
DRUGS



CRIMES

HOMICIDE
ATTEMPTED MURDER



CRIMES

BREAK & ENTER
THEFT OF MOTOR VEHICLES
OFFENSIVE WEAPONS
SEX OFFENCES
ARSON



Major Crime Unit

The Major Crime Unit has 14 police officers consisting of one Detective Sergeant and 13 Detective Constables.

Of the 13 Detective Constables, three are assigned to Major Crime including one funded through the Community Safety and Policing (CSP) grant to take carriage of complex Human Trafficking investigations or firearm related offences.

Five Detective Constables are in the Special Victims Unit including two in the Internet Child Exploitation Unit; two that are assigned to Human Trafficking investigations; and one

assigned to Domestic and Elder Abuse investigations. There are four Detective Constables in the Sexual Offences Unit and one Detective Constable is assigned to Fraud investigations.

In 2023, the Major Crime Unit investigated and cleared four homicides. Two of these four homicides involved unknown offenders and they were solved within a one-week time-period.

The Major Crime Unit continued to investigate all overdose related deaths as Major Cases.

45 OVERDOSE INVESTIGATIONS

87 CHILD PORNOGRAPHY INVESTIGATIONS

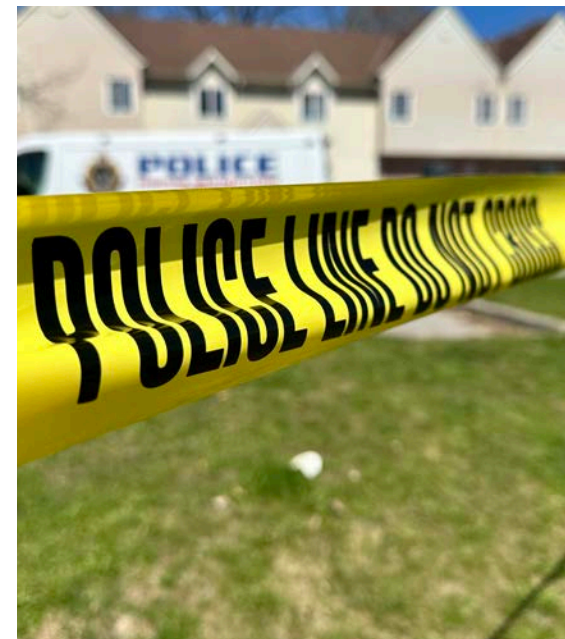
162 REPORTED SEXUAL ASSAULTS 109 CHARGES LAID

3 SHOOTINGS 1 FATAL

5 STABBINGS 3 FATAL

2 AGGRAVATED ASSAULTS

1 AIDING SUICIDE



Street Crime & High Risk Unit

The **Street Crime Unit** is comprised of three Detective Constables, one of which has the shared responsibility of asset forfeiture (AFU) investigations.

The Street Crime Unit's main responsibility is investigations related to robberies, break and enters, thefts including theft from vehicles as well as stolen vehicles.

The **High Risk Unit (HRU)** is comprised of three Detective Constables. These Detectives are responsible for ensuring the compliance of court orders of repeat offenders and parolees,

monitoring, and drafting 810 orders and dangerous offender applications. HRU also assists the Sex Offences Unit with compliance checks and enforcement related to the Sex Offence Registry (SOR).

In 2023, there were numerous times when Street Crime and High Risk combined resources to assist with complex investigations. Members of this Unit are assigned various roles including surveillance, warrant writing, canvassing, and investigative follow-up.



68 ROBBERIES ↑ **6.25%**
OVER 2022

277 BREAK & ENTER ↓ **23.5%**
OVER 2022

**60 HIGH-RISK UNIT
ARRESTS**

**143 THEFT OF
VEHICLES** ↓ **2.72%**
OVER 2022

**447 THEFT FROM
VEHICLES** ↓ **38.9%**
OVER 2022

**155 CHARGES LAID
BY HIGH-RISK
UNIT**

Intelligence & Drug Unit

There were 94 criminal investigations specific to drugs in 2023, with 84 having been reported by members of the community, and 10 initiated by the ICAD Unit. Investigations generated by the ICAD Unit are generally lengthy investigations and can lead to drug related projects.

In 2023, cocaine and methamphetamine represented the largest quantity of drugs seized.

ICAD was responsible for writing 111 search warrants throughout 2023. This included 27 Controlled Drugs and Substances Act (CDSA) search warrants, 8 production orders, and 1

management order. In addition, ICAD authored 75 Criminal Code Judicial Orders, some of which supported other Units within Investigative Services.

In 2023, Hate Bias Crime saw a spike in offenses related to antisemitism. During the spring and summer, antisemitic flyers had been distributed throughout the city. Following a four-month investigation, Investigators identified the suspect and arrested a man, charging him with Willful Promotion of Hatred.

This was the first such charge laid by Peterborough Police.

34 ARRESTS

9,755g COCAINE SEIZED

7,000g CRYSTAL METH SEIZED

718.2g FENTANYL SEIZED

\$52,111.25 CANADIAN CURRENCY SEIZED

3 GUNS SEIZED



Joint Operations / Internal Task Forces

Project Econoline 2 This was a Peterborough-focused project regarding the trafficking of illicit substances. With the assistance of Durham Regional Police Service (DRPS), the ICAD Unit deployed multiple undercover officers (UCs) in this investigation. As a result, one search warrant was executed, one person charged and nine ounces of Cocaine, 13 ounces of MDMA and \$22,380 in Canadian Currency seized.

Project Balsam initiated by our ICAD Unit at the end of 2022 and continued into 2023. This Unit investigated a well-known drug trafficker within the City of Peterborough. Four search warrants were executed and two people charged. Seized was cocaine, methamphetamine, Xanax, Fentanyl, and hydromorphone, cash and a vehicle.

Project Cruise In April 2022, there was a shooting within the City of Peterborough, which resulted in a homicide. In 2023 an internal task force was created,

and suspect identification was established through interviews and various investigative techniques utilized by Detectives. As a result, two individuals were arrested and charged with this homicide.

Project Swing (Update) In November of 2021, an investigation commenced into the suspicious sudden death of an infant. In July of 2023, the investigation concluded with one adult arrested and charged with second degree murder and aggravated assault.

Project Docker From June to December 2023, an investigation was conducted into individuals who were trafficking controlled substances within the City of Peterborough. Utilizing various investigative techniques, members were able to identify the parties involved and subsequently executed several search warrants within the City and County of Peterborough. Eight search warrants completed, six people charged and cocaine, Fentanyl, cash and a vehicle seized.



Forensic Services

The **Electronic Crime Unit (ECU)** has two members one Detective Constable and one civilian. The labour-intensive work is also resource intensive in terms of technology to unlock and analyze devices, but more so in terms of data storage. Electronic devices and media factor into nearly every investigation. One cellular device may have more than 500GB of stored data, computers even more.

Forensic Identification Services (FIS)

consists of three Detective Constables, with a civilian Special Constable assuming the responsibilities of overseeing the fingerprinting

and DNA databank submissions for the service. Officers work with all members of the service whether it's through crime scene examination, evidence examinations or educating members on best practices for crime scene management and/or evidence collection.

The Police Service currently has 28 members assigned as Scenes of Crime Officers (SOCO) officers, 14 of those are assigned to frontline patrol. SOCO officers responded to 133 calls for service, an increase from 116 in 2022.

480 FORENSIC INVESTIGATIONS

14 FIREARMS INVESTIGATIONS

1 PLACEMENT STUDENT FROM TRENT UNIVERSITY

114 ELECTRONIC CRIME INVESTIGATIONS

390 DEVICES EXAMINED

17 ASSISTS
CHILD PORNOGRAPHY, HOMICIDE & ATTEMPT MURDER CASES



Victim Services

The Victim Services Unit is comprised of two coordinators who are both registered social workers. Between the two staff members, Victim Services is represented on six different professional committees.

In 2023, Victim Services delivered 15 Professional Presentations, both internally to PPS Members, and in the Community.

In 2023, Victim Services completed Level 1 Trauma Counselling for Mental Health Professional Certificate through Sick Kids and completed the Cognitive Procession Therapy Certificate through PESI.

Victim Services hosted two placement students in 2023, one enrolled in the SSW/ MHAW Dual Program at Fleming College, and one enrolled in the in the Addictions and Mental Health Program at Algonquin College.

The two coordinators are the primary and secondary handlers of the Facility Dog, Pixie. In 2023, Pixie was used 81 times to assist with video statements, attend on-scene, support police members, EMS and PRHC personnel during critical incident debriefs and court support.



**2252 INCIDENT
REVIEWS**

**18 ON SCENE
VICTIM SERVICES**

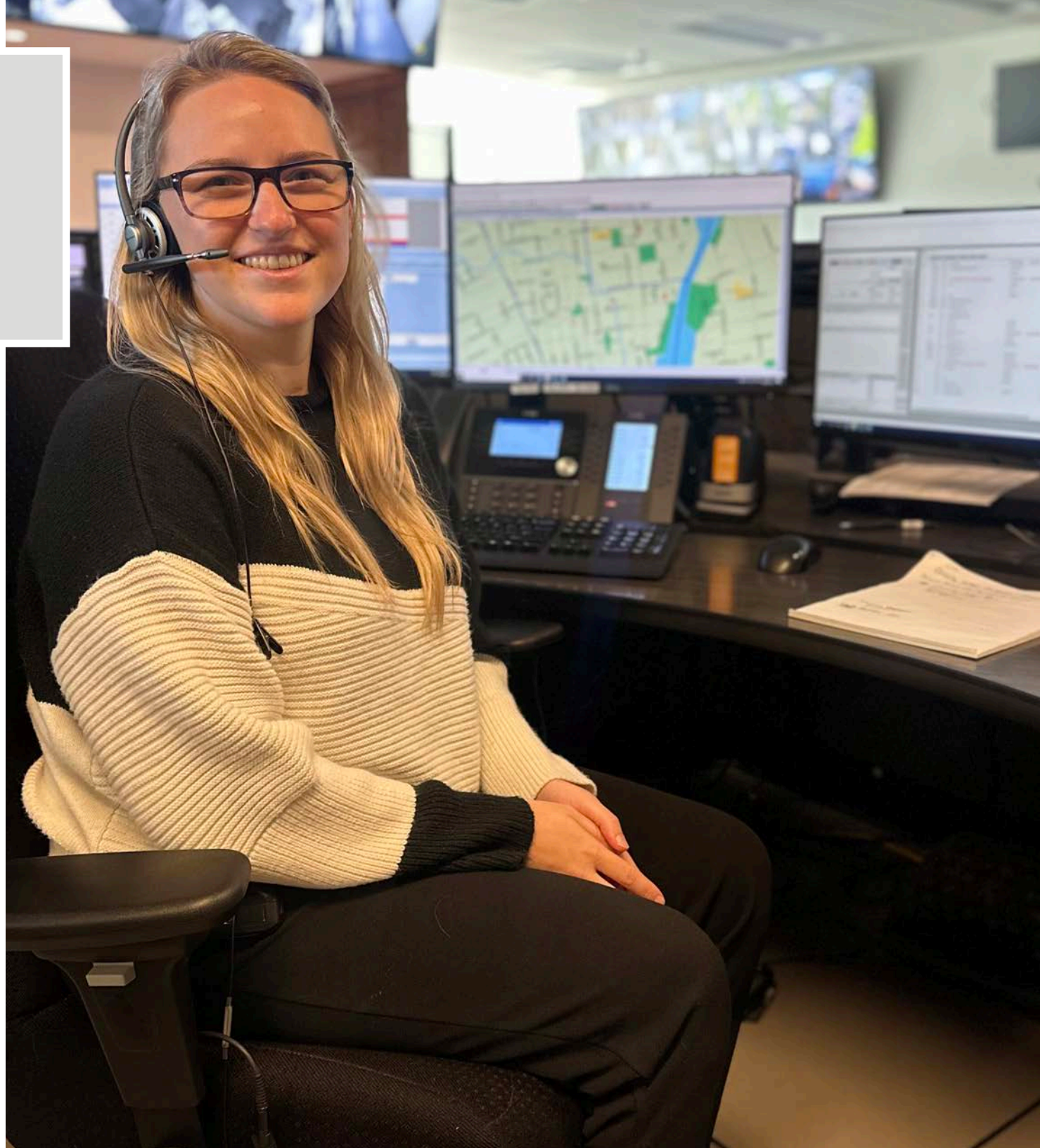
**62 COURT
ACCOMPANIMENT**

**81 FACILITY DOG
USED**

**2 PLACEMENT
STUDENTS FROM
AREA COLLEGES**

**125 VICTIM IMPACT
STATEMENTS**

9-1-1 Communications



2023 9-1-1 Statistics

The Peterborough Police Communications Unit is the Public Safety Answering Point (PSAP) for the residents of Peterborough as well as the Village of Lakefield and the Township of Cavan-Monaghan. Communication staff are highly trained professionals that are responsible for answering all 9-1-1 calls, prioritizing emergency calls, dispatching and down streaming emergency medical and fire calls to our emergency partners.

The Unit consists of one Manager, a 9-1-1 Communications Coordinator, four Supervisors and 16 Communicators, and is aligned to

coincide with the four-platoon system.

In 2023, Communications staff answered 42,923 9-1-1 calls. In addition to the 9-1-1 calls they answered 118,893 calls which resulted in 34,971 calls for service.

We also received 8,546 'no answer' calls. These are 9-1-1 calls where the caller hangs up when an emergency operator answers the line. It is the responsibility of the Communications to call back every 'no answer' call and ensure the callers' wellbeing.



42,923 9-1-1 CALLS
↑ 2.3%
OVER 2022

8,546 NO ANSWER
9-1-1 CALLS
↑ 42.3%
OVER 2022

118,893 NON-
EMERGENCY
CALLS

THAT RESULTED IN

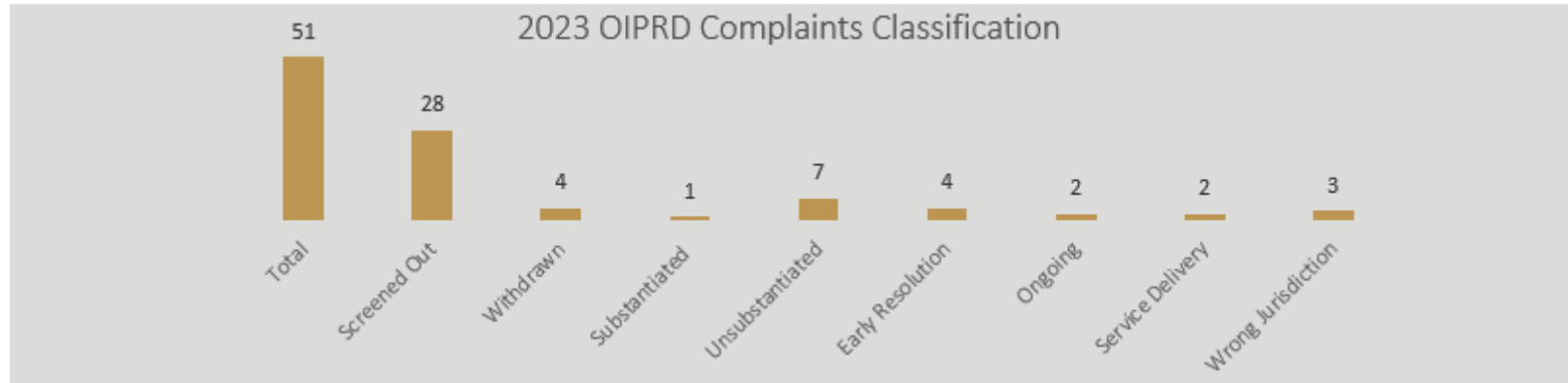
34,971 CALLS FOR
SERVICE

Support Services

RECORDS MANAGEMENT
POLICE REPORT CLERKS
COURT SERVICES
PROFESSIONAL STANDARDS
GENERAL INQUIRY



2023 Support Services Statistics



+7.82%

INCREASE IN RECORD CHECKS

9,043 REQUESTED IN 2022
9,750 REQUESTED IN 2023

+1.6%

INCREASE IN CRIMINAL FINGERPRINTS

1,254 COMPLETED IN 2022
1,276 COMPLETED IN 2023

+14.8%

INCREASE IN REPORT ENTRIES

83,636 ENTRIES IN 2022
96,030 ENTRIES IN 2023

-13.9%

DECREASE IN WARRANTS PROCESSED

1629 PROCESSED IN 2022
1403 PROCESSED IN 2023



Records Department

The Records Department provides administrative support to all Divisions of the Service, external stakeholders, members of the community and government. In 2023, the members of the Unit successfully overcame staffing challenges and process changes to make significant strides in efficiencies. The best examples of this are found in the Criminal Record Checks (CRC) and Data Entry duties. In the early months of 2023, the backlog of CRCs sat at just over 1000 checks pending, with a turnaround time approaching six weeks.

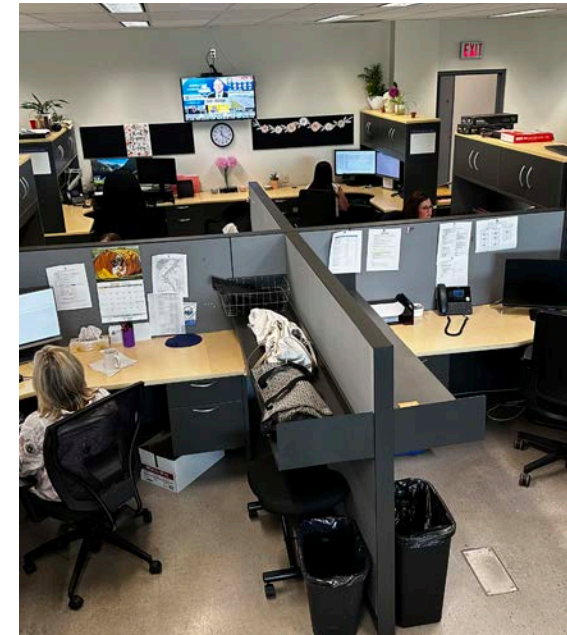
By the end of 2023, the number of CRCs pending was in the single to double digits, with turnaround time under 72 hours, and with only 1.5 members dedicated to this role. This is with an 8% increase of CRC applications in 2023.

The Report Entry Unit (also referred to as Data Entry) faced significant challenges in 2023, mainly due to the increasing demands being placed on them by Court disclosure obligations, case complexity and the further progress towards total digital case files.

LESS THAN
72 HRS **TURNAROUND**
TIME
FOR RECORD CHECKS

+15.1% **INCREASE IN**
ONLINE RECORD CHECKS

8,329 REQUESTED IN 2022
9,588 REQUESTED IN 2023



Court Services

Court security is the responsibility of the PPS, pursuant to *Section 137 of the Police Service Act (PSA)*.

This is accomplished by four uniform members, two clerks and 19 Special Constables (SPC). In 2023, five SPCs had moved on to become Police Constables for our Service, with other SPCs waiting to make a similar transition.

2023 saw the completion and activation of the LiveScan program at the Ontario Court of Justice (OCJ) as well as a new change room facility for members.

Professional development for SPCs was a focus with mandatory duty rotations, increased regular training and course opportunities. A more robust and comprehensive training program was also developed.

The Unit continues to be responsible for obtaining fingerprints and DNA samples as the result of Court Orders, civilian requests from Criminal Record Checks, and as required under the Identification of Criminals Act.



3 COURTHOUSES

**360 COURT-ORDERED
DNA**

**1,089 PRISONERS
BOOKED**

**2,174 COURT
BRIEFS**

Information Technology Division

INFORMATION TECHNOLOGY

DIGITAL EVIDENCE MANAGEMENT (DEMS)

VIDEO FORENSICS UNIT



2023 IT Statistics

The Information Technology Division was established in 2023, and consists of the Information Technology (IT) Manager, Digital Evidence Management (DEMS) Unit and the Video Forensics Unit.

Highlights from 2023, included successfully launching the Community Safety Closed Circuit Television (CCTV) project by installing 12 new cameras in the downtown core (July) and the ICCS (In-Car Camera System) in all front-line vehicles (June). This includes the use of ALPR (Automated License Plate Recognition).

In 2023, there were 46,838 digital evidence items uploaded to the Digital Evidence Management System (DEMS). The Unit also received 4,579 requests for digital evidence.

Video extraction requests also continue to grow with 1,369 extractions requested.

Peterborough Technology Services handled 1,118 incidents in addition to walk-in traffic for the Service.

A second DEM position was posted in September 2023. The successful candidate started in January 2024.



776 CCTV VIDEO REQUESTS

278 IN-CAR CAMERA VIDEO REQUESTS

1,369 VIDEO EXTRACTIONS

1,775 DISCLOSURE REQUESTS

Policy, Audit and Risk Control Division

POLICY, AUDIT, RISK CONTROL
PROPERTY AND EVIDENCE
FREEDOM OF INFORMATION



2023 Policy, Audit, Risk Control Statistics

Policy, Audit, Risk Control Division includes Property and Evidence and the Freedom of Information Units.

There is one person in the Policy, Audit, Risk Control role who is responsible for reviewing, updating, and drafting all procedures for the Service, conducting audits and risk analysis.

In 2023, the Peterborough Police Service had 182 procedures - 14 procedures were reviewed and updated, in addition to three new procedures that were created to meet operational needs.

Procedures range from five pages to in excess of 40 pages in length depending on the complexity of the subject matter.

The Property and Evidence Unit is staffed by one full-time Member and one Special Constable who assists on a part-time basis. The addition of a second full-time coordinator in 2024 will assist with the significant workload in this area.

There is one Freedom of Information Analyst for the Service.

In 2024, this Unit will be renamed Strategic Risk Management Services with Property & Evidence being moved to Support Services.



182 PROCEDURES
14 REVIEWED & UPDATED

3 AUDITS COMPLETED
FIREARMS, PROPERTY & EVIDENCE, STRIP SEARCHES

5,520 ITEMS OF EVIDENCE ENTERED

188 FREEDOM OF INFORMATION REQUESTS

Human Resources Division

HUMAN RESOURCES
RECRUITMENT
PEER SUPPORT



2023 HR Statistics

The Human Resource (HR) Division provides a range of support, advice, and guidance with regard to human resource matters including recruitment, payroll administration, new employee orientation, labour relations, records retention, salary administration, occupational and non-occupational injuries/absences, implementation of return-to-work plans and employee assistance program.

This past year there has been a continued focus on supporting new members, members reintegrating back into the Service and members leaving the Service for retirement.

Members of HR have been actively engaged in identifying potential candidates, through partnerships with community groups, colleges, and universities.

The online application process allows HR to effectively track applicant information and collect digital employment applications. The process is very simple for applicants to create an online profile and attach their documentation to the position of interest.

In 2023, the Peer Support Unit was re-established with six new members joining the team.



16 NEW HIRES SWORN/CIVILIAN

4 RETIREMENTS SWORN/CIVILIAN

13 RESIGNATIONS SWORN/CIVILIAN

6.45 ABSENTEEISM RATE
AVG IN DAYS PER PERSON

6 EMPLOYEE WELLNESS PROGRAMS

Recruitment

A weekly shuttle run was introduced by the Recruitment and Talent Acquisition Coordinator and a Police Constable with the goal of attracting qualified applicants for the Police Constable application process; introduce a community-based program to increase awareness of the Service; allow potential candidates to learn more about the requirements for police applications; and build a partnership with Fleming College and Trent University.

In 2023, from September to November, 50 people participated in the shuttle run sessions.

Another recruitment initiative in 2023, was the implementation of a ride-a-long experience for our applicants. HR was able to provide nine new recruits and two experienced Constables with a ride-a-long experience to help understand the Peterborough Police Service and the communities the Service polices.

In 2023, three official swearing-in ceremonies were held to present badges to 15 new recruits.

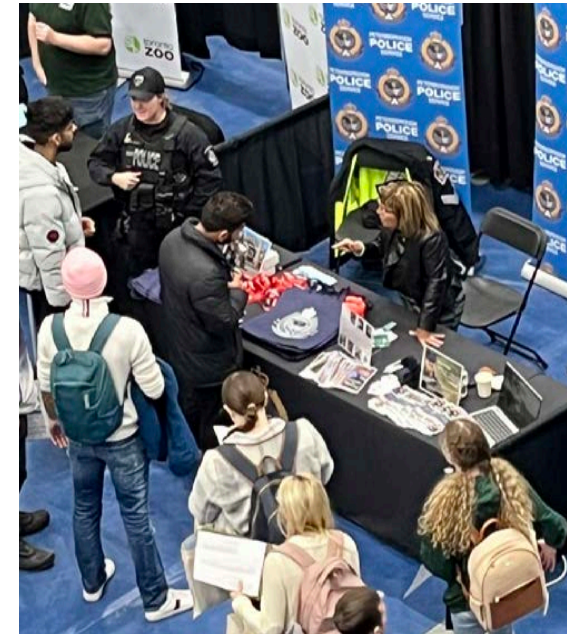
In addition, the Anne Cuthbertson Meeting Room was converted into the recruiting office.

**43 RECRUITMENT
PROCESSES**

**50 SHUTTLE RUN
TRAINING GROUP
PARTICIPANTS**

**3 SWEARING-IN
CEREMONIES**

15 NEW RECRUITS



2023 Awards & Recognition

Civilian Service Pins:

Lorraine Farthing	35 years
Mary Lee	30 years
Jennifer Tippin	20 years
Jessica Capsey	15 years
Wendy Chapman	15 years
Lisette McMillan	10 years
Tia Nguyen	5 years
Katherine Lee	5 years
David Mitchell	5 years
Jenna Chambers	5 years
Elizabeth Helliwell	5 years

Sworn Service Pins:

Isaac Teeple	20 years
Daniel Mundell	20 years
Kyle Kelly	15 years
Michael Tisdale	15 years
Adrian Cristini	15 years
Hugh Sullivan	5 years
Lee Schubert	5 years
Mackenzie Rogers	5 years

The Carol Winter Humanitarian Award
Staff Sergeant Dan MacLean



The Knights of Columbus Meritorious Service Award

2020	Sergeant John Townsend & PC James McIntyre
2021	PC Robert Cowie & K9 Isaac
2022	DC Brian Urquhart & DC Mark MacDonnell
2023	Sergeant Kirk Kelly

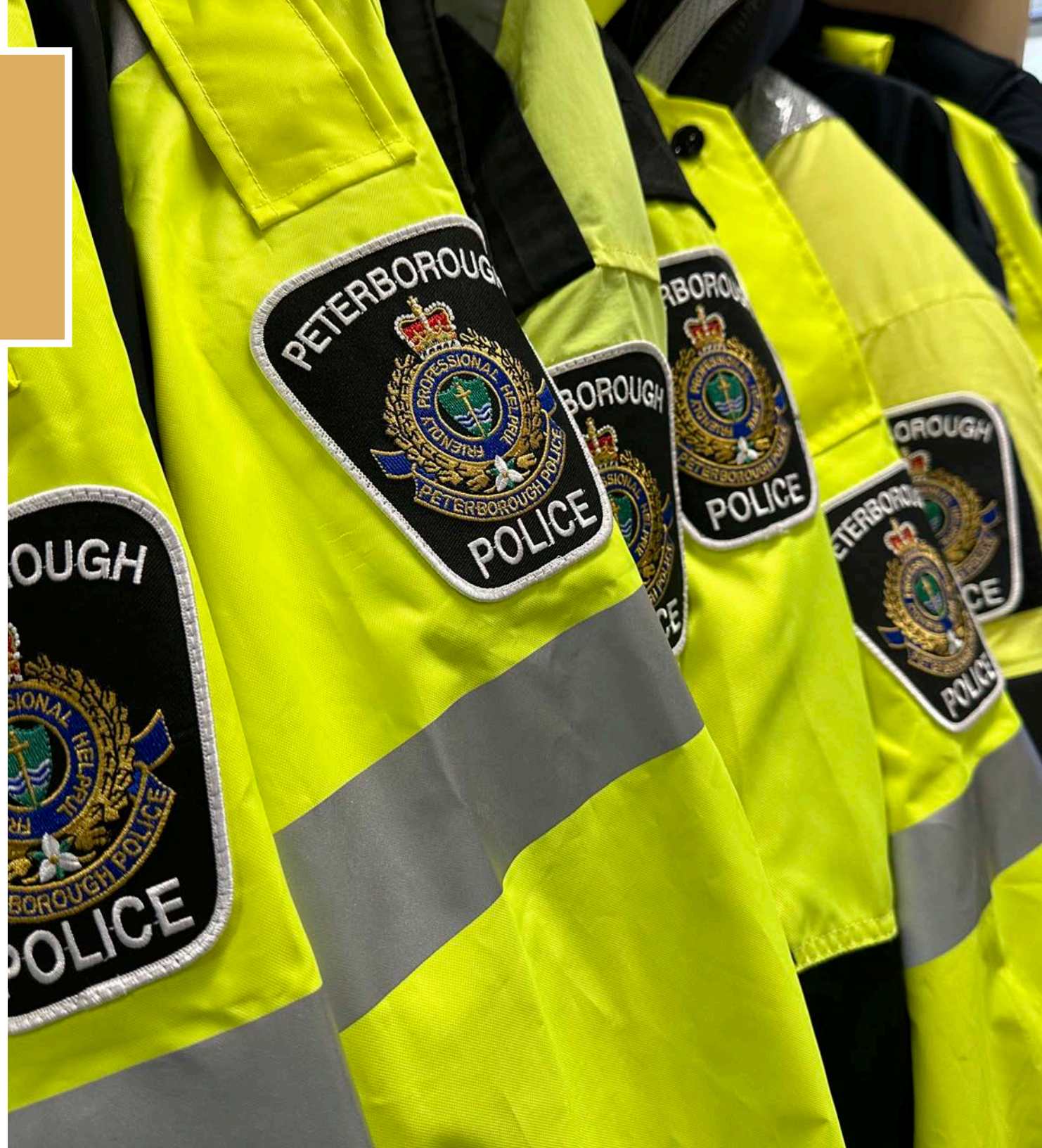
Robert Lewis Bursary Award

2019	PC Lily Gamble & PC Brandon Bigelow
2020	PC David Wickham
2021	PC Kristopher DiClemente
2022	Constable Suzanne Szafran



Finance Division

FINANCE
FLEET AND FACILITIES
QUARTERMASTER



2023 Finance Statistics

The Finance Division is comprised of one manager, the Fleet/Facilities Coordinator, and the Quartermaster/Purchasing Clerk.

The Finance Division provides various forms of operational support for the Police Service, including management of all division budgets, special projects, fleet, facilities and purchasing.

A number of the projects related to the facilities and vehicles were undertaken as security measures and are in keeping with best practices and a recently completed external health & safety risk assessment of the Police facilities.

In 2023, it was necessary to engage an alternate vendor to install lighting packages, wiring and all internal alterations to our fleet of police vehicles (e.g. prisoner transport compartments). This has proven to be beneficial resulting in a quicker turnaround reducing the length of time vehicles are out of service.

The QM is chair of the Equipment Committee. Members actively researched new products and services to meet the evolving needs of the members.



**10 VEHICLES
PURCHASED**
ALL FOR FRONTLINE PATROL

6 NEW

4 USED

**17 FLEET &
FACILITIES
PROJECTS**

**28 BODY
ARMOUR
REPLACEMENTS**

Comparative Statistics

COMPARATIVE STATISTICS	2020	2021	2022	2023	VARIANCE
Personnel					
Authorized Strength - Police	141	144	143	148	3.4%
- Civilian	66	73	74	80	7.5%
Promotions	6	3	3	1	
Retirements	10	3	4	4	0.0%
Resignations	8	8	11	13	15.4%
Use of Force					
Oleoresin Capsicum Spray	3	0	0	****	
Impact Weapon / Asp Baton	0	0	0	****	
Firearms					
Human (Drawn)	59	70	56	38	-47.4%
Animal (Dispatched)	3	15	4	7	42.9%
Empty Hand Techniques	25	21	7	18	61.1%
CEW Drawn	62	52	29	40	27.5%
CEW Deployed	15	12	6	44	86.4%
Complaints					
Total Complaints (Internal/OIPRD/Local)	58	138	102	104	1.9%
OIPRD Complaints					
Screened Out	14	20	20	28	28.6%
Withdrawn	3	3	2	4	50.0%
Resolved Informally	2	0	1	4	75.0%
Hearing	0	0	0	0	
Informal Discipline	0	0	0	4	100.0%
Local Inquiry	21	85	50	45	-11.1%
Unsubstantiated	5	6	5	7	28.6%
Pending	4	0	2	2	0.0%
Victim Services					
Reports	2,885	2,612	2,414	2,252	-7.2%



COMPARATIVE STATISTICS	2020	2021	2022	2023	VARIANCE
CRIMINAL OFFENCES					
Homicide					
Murder - 1st & 2nd	3	2	4	4	0.0%
Attempt Murder	4	3	2	2	0.0%
Manslaughter	0	0	1	0	
Robbery					
Firearms	7	3	3	1	-200.0%
Other Offensive Weapons	19	16	29	22	-31.8%
Other Robbery	24	37	32	45	28.9%
Break and Enter					
Business	97	166	142	94	-51.1%
Residence	161	184	189	145	-30.3%
Other Break and Enter	12	18	31	38	18.4%
Theft of Motor Vehicles					
Thefts					
Bicycles	146	181	156	150	-4.0%
From Motor Vehicles	636	658	732	447	-63.8%
Shoplifting	325	371	495	1,031	52.0%
Possession Stolen Goods					
Frauds					
Credit Cards	133	127	135	232	41.8%
Counterfeiting	16	9	11	5	-120.0%
Offensive Weapon					
Use Firearm	8	6	4	4	0.0%
Other Offensive Weapons	43	36	26	18	-44.4%
Sex Offences					
Aggravated Sexual Assault	0	0	0	0	
Sexual Assault with Weapon	4	2	0	1	100.0%
Sexual Assault	80	102	119	108	-10.2%
Other Sexual Offences	79	81	51	53	3.8%
Hate / Bias Crimes/Incidents					
Incidents Charges Laid	9	5	18	28	35.7%
Incidents Cleared / Mediation	1	0	13	42	69.0%

* Approximately 33% of reports in 2023 were made in relation to anti-Semitic pamphlets distributed in several neighbourhoods. Investigators identified the suspect and arrested a man, charging him with Willful Promotion of Hatred. This was the first such charge laid by Peterborough Police.

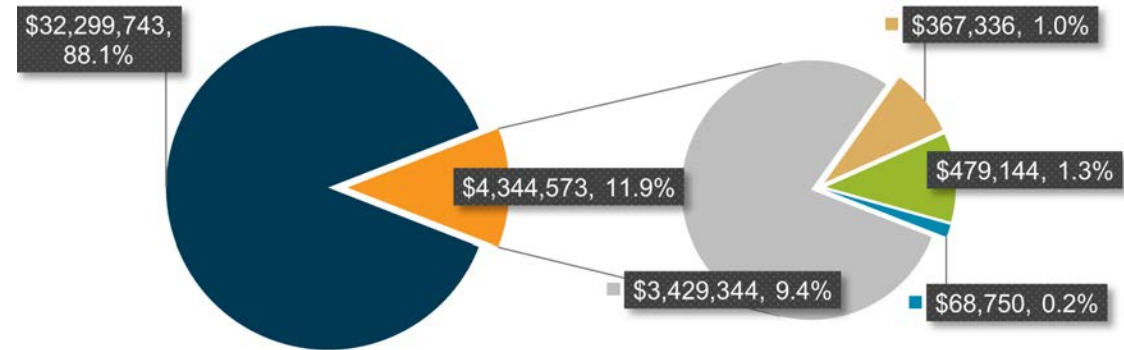
Comparative Statistics

COMPARATIVE STATISTICS	2020	2021	2022	2023	VARIANCE
Assaults					
Assault - Level 3 / Aggravated	13	17	17	13	-30.8%
Assault - Level 2 / Weapon / Bod	124	138	144	183	21.3%
Assault - Level 1 / Other Assaults	225	255	260	415	37.3%
Assault Police / Public Officers	51	32	26	22	-18.2%
Other Criminal Code Offences					
Abduction	0	0	0	0	
Arson	15	8	17	6	-183.3%
Breach of Recognizance	429	420	306	423	27.7%
Disturbing the Peace	157	274	536	447	-19.9%
Escape Custody	2	0	0	2	100.0%
Gaming and Betting	0	0	0	0	
Indecent Acts	37	41	44	12	-266.7%
Obstruct Public / Peace Officer	21	12	19	37	48.6%
Prisoner Unlawfully at Large	0	0	0	1	100.0%
Mischief	423	457	585	583	-0.3%
Criminal Harassment	101	80	111	75	-48.0%
Drugs					
Heroin	3	3	0	1	100.0%
Cocaine	51	40	23	39	41.0%
Cannabis	4	3	4	2	-100.0%
Other Drugs	42	35	17	110	84.5%
Federal Statutes					
Impaired Driving	0	0			
Offences	107	92	94	145	35.2%
Other C.C. Driving Offences	36	54	46	72	36.1%
Traffic Enforcement					
Radar/Laser	3244	2932	2628	3330	21.1%
R.I.D.E. Program					
Vehicles Checked	5047	2304	4353	3371	-29.1%
Tests Administered	359	130	155	183	15.3%
Alcohol Related Suspensions	16	16	9	4	-125.0%

2023 Police Budget

your investment in public safety

Total Operating Budget



■ Personnel Services
 ■ Materials and Supplies
 ■ Professional Fees
 ■ Training and Development
 ■ Transfer to Reserves

Total Expenditures \$36,664,316

Total Revenue \$6,219,143

2023 Net Expenditures \$30,425,173

2023 Approved Budget \$30,425,277



Non-Criminal Statistics

NON-OFFENCE STATISTICS	2020	2021	2022	2023	% +/-
Abandoned Vehicles	13	6	7	22	68.2%
Alarms	590	575	723	625	-15.7%
False Alarm Cancelled	274	288	303	261	-16.1%
Animal	145	147	132	113	-16.8%
Community Services	1,078	1,010	1,146	1,031	-11.2%
Dangerous Condition	35	10	18	1	-1700.0%
DNA	197	252	290	360	19.4%
Domestic/Family Disturbance	1,811	1,802	1,679	2,141	21.6%
Escorts	480	303	215	387	44.4%
Fire/Fire Alarms	13	24	16	18	11.1%
Insecure Property	54	50	41	55	25.5%
Landlord/Tenant	172	149	174	211	17.5%
Liquor Acts	307	174	153	108	-41.7%
Lost and Found Property	1,013	1,231	1,169	1,373	14.9%
Missing Persons	1	1	2	0	
Missing Persons Located	324	474	221	360	38.6%
Municipal By-law	168	202	149	64	-132.8%
Neighbour Dispute	699	665	530	559	5.2%
Noise Complaints	1,116	1,044	769	753	-2.1%
Non-Traffic Accident	6	4	0	10	100.0%
Police Assistance	3,259	3,498	2,574	1,606	-60.3%
Prevent Breach of Peace	326	349	302	277	-9.0%
Property Damage	29	27	15	5	-200.0%
Provincial Statutes (MHA)	640	815	896	1,302	31.2%
Strikes	5	0	2	1	-100.0%
Sudden Deaths	152	152	199	145	-37.2%
Suspicious Persons/Vehicle	3,539	3,777	2,557	3,141	18.6%
Telephone Calls	276	252	264	111	-137.8%
Towed Vehicles	97	93	130	109	-19.3%

NON-OFFENCE STATISTICS	2020	2021	2022	2023	% +/-
Traffic Complaints	4,292	3,734	3,794	1,396	-171.8%
Traffic Control	60	65	53	22	-140.9%
Calls Involving Youth	230	197	211	165	-27.9%
Unwanted Persons	1,324	1,543	1,420	1,436	1.1%
Vehicles Recovered	16	42	32	59	45.8%
VICLAS	194	177	154	144	-6.9%
Warrants	457	660	805	918	12.3%
Other Provincial Statutes	496	679	708	404	-75.2%
Calls Cancelled/Unanswered	968	1,229	1,143	1,065	-7.3%
Total Non-Offences	30,724	32,089	28,737	32,064	10.4%

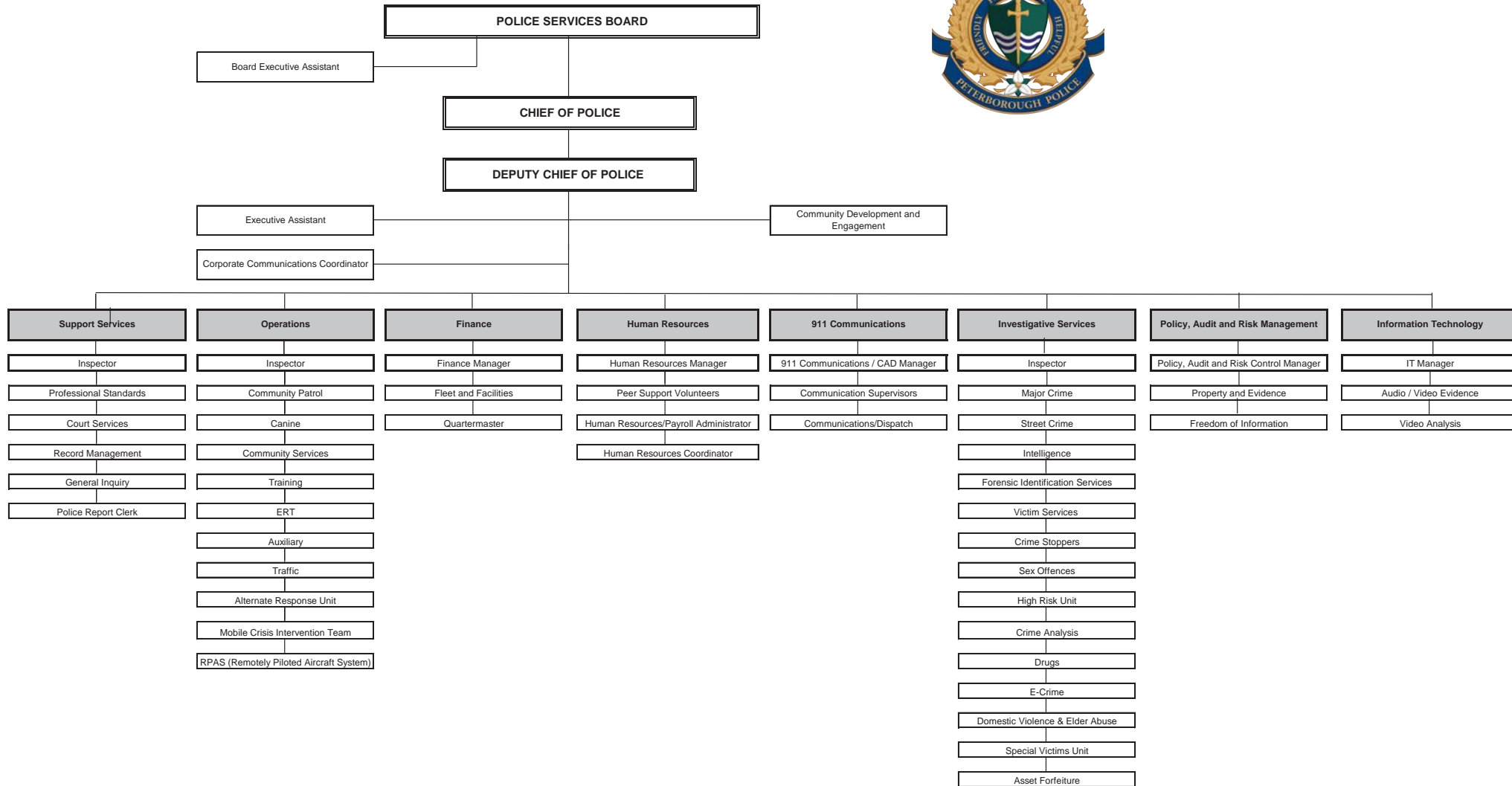
Collection of Identifying Information

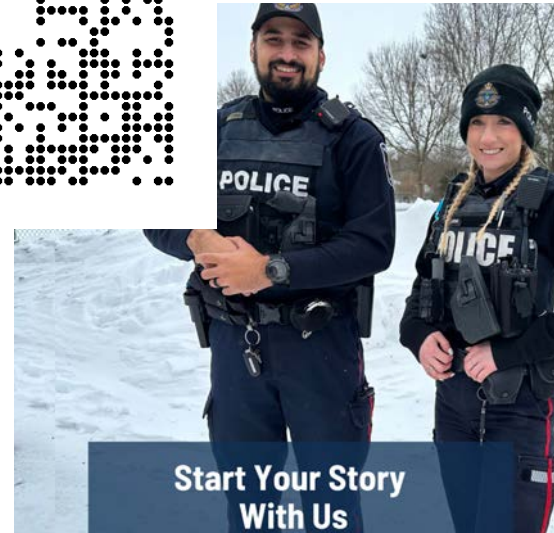
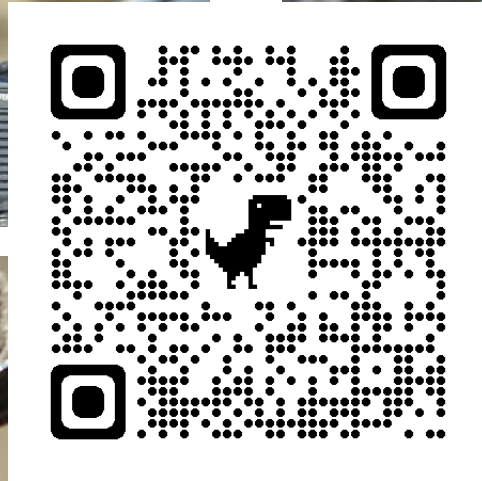
Ontario Regulation 58/16 of the Police Services Act requires the Chief of Police to provide an annual report on the number of regulated interactions between citizens and members of the Peterborough Police Service.

In 2023, there were 0 reported regulated interactions as members of the Peterborough Police Service did not engage with any citizens in a manner that met the requirements of O.R. 58/16.



Organizational Chart





The Peterborough Police Service is hiring!

Learn more: peterboroughpolice.com/recruitment



Professional

Friendly

Helpful